



TO ALL KNOWN CREDITORS

18 September 2014

Our ref: KF/VJ/Phones4U/AM013/20140917/D355D

Dear Sirs

Phones 4U Limited, Phones 4U Group Limited, Life Mobile Limited, 4u Wi-Fi Limited, 4u Limited, MobileServ Limited, Jump 4u Limited, Phosphorus Acquisition Limited, Phones4U Finance plc – all in Administration (“the Companies”)

I was appointed joint administrator of the Companies on 15 September 2014 together with my colleagues Ian Green and Robert Moran. I enclose formal notices on Form 2.12B.

The purchase orders issued by the Companies before my appointment are being reviewed and I will be contacting the suppliers concerned regarding these orders. In the meantime please do not supply any goods ordered prior to my appointment without my authorisation.

Amounts due to creditors at the date of appointment

Please complete and return to the relevant company at this address the attached statement of claim.

In order to assist me further please supply details of: -

- Any outstanding orders
- Any company property you hold
- Any property which the Companies may be holding on hire or rental from you and if known, the address where this property is held.

It is too early to give any indication of the prospects of return for creditors.

Reporting to creditors

As administrator I am required to prepare my proposals for distribution to all known creditors providing the information required by Rule 2.33 of the Insolvency Rules 1986 as soon as reasonably practicable and, in any event within eight weeks of the date of my appointment. These will be accompanied by a notice convening a meeting of creditors or, depending upon the circumstances, an explanation as to why no such meeting is required. You will receive notification of any creditors meeting, together with a copy of my proposals in due course.

I regret that I cannot enter into general correspondence with creditors regarding the Companies' affairs in the meantime.

Creditors whose claims include VAT may be able to obtain VAT bad debt relief six months after the taxable supply. If you are not familiar with the procedure you should contact your local VAT office.

*PricewaterhouseCoopers LLP, Benson House, 33 Wellington Street, Leeds, LS1 4JP
T: +44 (0) 113 289 4000, F: +44 (0) 113 289 4460, www.pwc.co.uk*

PricewaterhouseCoopers LLP is a limited liability partnership registered in England with registered number OC303525. The registered office of PricewaterhouseCoopers LLP is 1 Embankment Place, London WC2N 6RH. PricewaterhouseCoopers LLP is authorised and regulated by the Financial Conduct Authority for designated investment business.



Creditors' rights

In accordance with Statement of Insolvency Practice No.9, an explanatory note of creditors' rights in relation to the joint administrators' remuneration and expenses is provided as an appendix.

Restrictions on the rights of creditors

The appointment of the joint administrators restricts the rights of creditors in a number of ways. In particular the rights to start or continue legal proceedings or to enforce security are suspended. Paragraph 43 of Schedule B1 to the Insolvency Act 1986 makes clear that goods in the possession of the Companies cannot be repossessed without the consent of the court or the administrator.

Directors' conduct

Under the insolvency legislation, the joint administrators have a duty to consider the conduct of those who have been directors of the Companies at any time within the three years preceding our appointment. I also have a duty to consider whether any action should be taken against the directors or others for the recovery of, or contribution to, the Companies assets. If there is anything that you feel I should be aware of, please complete the relevant section of the attached statement of claim form or alternatively write to me separately at the above address. This is part of our usual procedures and does not necessarily imply any criticism of the directors' conduct.

I will be considering the possible sale of the Companies business. Accordingly, I shall be pleased to hear from any person who may be interested in acquiring the business and assets.

If you have any queries, please visit www.pwc.co.uk/phones4u or contact my colleagues Chris Dent on 0113 289 4092, Michael Sullivan on 0113 289 4656, or Katharyn Froggett on 0113 289 4155.

Yours faithfully
For and on behalf of the Companies

A handwritten signature in black ink, appearing to read 'Rob Hunt', written over a light blue horizontal line.

Rob Hunt
Joint administrator

Enclosures: Appendix
 Form 2.12B
 Statement of claim form (D355E)

Robert Jonathan Hunt, Ian David Green and Robert John Moran have been appointed as joint administrators of Phones 4u Limited, Life Mobile Limited, 4u Wi-Fi Limited, 4u Limited, Jump 4u Limited, MobileServ Limited, Phosphorus Acquisition Limited, Phones 4U Group Limited and Phones4u Finance Plc to manage their affairs, business and property as agents without personal liability. All are licensed to act in the United Kingdom as insolvency practitioners by the Institute of Chartered Accountants in England and Wales.

The joint administrators are Data Controllers of personal data as defined by the Data Protection Act 1998. PricewaterhouseCoopers LLP will act as Data Processor on their instructions. Personal data will be kept secure and processed only for matters relating to the administrations.

Appendix

The Insolvency Rules 1986 provide for creditors to request further information and challenge an administrator's remuneration and expenses. The relevant provisions are as follows: -

Rule 2.48A Creditors' request for further information

(1) If (a) within 21 days of receipt of a progress report under Rule 2.47 (i) a secured creditor, or (ii) an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question), or (b) with the permission of the court upon an application made within that period of 21 days, any unsecured creditor, makes a request in writing to the administrator for further information about remuneration or expenses (other than pre-administration costs) set out in a statement required by Rule 2.47(1)(db) or (dc), the administrator must, within 14 days of receipt of the request, comply with paragraph (2).

(2) The administrator complies with this paragraph by either (a) providing all of the information asked for, or (b) so far as the administrator considers that (i) the time or cost of preparation of the information would be excessive, or (ii) disclosure of the information would be prejudicial to the conduct of the administration or might reasonably be expected to lead to violence against any person, or (iii) the administrator is subject to an obligation of confidentiality in respect of the information, giving reasons for not providing all of the information.

(3) Any creditor, who need not be the same as the creditor who requested further information under paragraph (1), may apply to the court within 21 days of (a) the giving by the administrator of reasons for not providing all of the information asked for, or (b) the expiry of the 14 days provided for in paragraph (1), and the court may make such order as it thinks just.

(4) Without prejudice to the generality of paragraph (3), the order of the court under that paragraph may extend the period of 8 weeks provided for in Rule 2.109(1B) by such further period as the court thinks just.

Rule 2.109 Creditors' claim that remuneration is or other expenses are excessive

(1) Any secured creditor, or any unsecured creditor with either the concurrence of at least 10% in value of the unsecured creditors (including that creditor) or the permission of the court, may apply to the court for one or more of the orders in paragraph (4).

(1A) Application may be made on the grounds that (a) the remuneration charged by the administrator, (b) the basis fixed for the administrator's remuneration under Rule 2.106, or (c) expenses incurred by the administrator, is or are, in all the circumstances, excessive or, in the case of an application under sub-paragraph (b), inappropriate.

(1B) The application must, subject to any order of the court under Rule 2.48A(4), be made no later than 8 weeks after receipt by the applicant of the progress report which first reports the charging of the remuneration or the incurring of the expenses in question ("the relevant report").

(2) The court may, if it thinks that no sufficient cause is shown for a reduction, dismiss it without a hearing but it shall not do so without giving the applicant at least 5 business days' notice, upon receipt of which the applicant may require the court to list the application for a without notice hearing. If the application is not dismissed, the court shall fix a venue for it to be heard, and give notice to the applicant accordingly.

(3) The applicant shall, at least 14 days before the hearing, send to the administrator a notice stating the venue and accompanied by a copy of the application, and of any evidence which the applicant intends to adduce in support of it.

(4) If the court considers the application to be well-founded, it must make one or more of the following orders (a) an order reducing the amount of remuneration which the administrator was entitled to charge; (b) an order fixing the basis of remuneration at a reduced rate or amount; (c) an order changing the basis of remuneration; (d) an order that some or all of the remuneration or expenses in question be treated as not being expenses of the administration; (e) an order that the administrator or the administrator's personal representative pay to the company the amount of the excess of remuneration or expenses or such part of the excess as the court may specify; and may make any other order that it thinks just; but an order under sub-paragraph (b) or (c) may be made only in respect of periods after the period covered by the relevant report.

(5) Unless the court orders otherwise, the costs of the application shall be paid by the applicant, and are not payable as an expense of the administration.

The Insolvency Act 1986

Notice of administrator's appointment

2.12B

Name of Company 4U LIMITED	Company Number 05956865
In the High Court of Justice Chancery Division Companies Court <small>(full name of court)</small>	Court case number 6513 of 2014

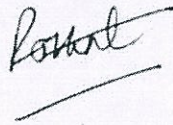
(a) Insert full name(s) and address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed



Dated 16 September 2014

(b) Insert date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company 4U WI-FI LIMITED	Company Number 05956859
In the High Court of Justice Chancery Division Companies House (full name of court)	Court case number 6509 of 2014

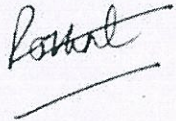
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15 September 2014

Signed



Dated 16 September 2014

(b) Insert
date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company JUMP 4U LIMITED	Company Number 07493495
In the High Court of Justice Chancery Division Companies Court (full name of court)	Court case number 6512 of 2014

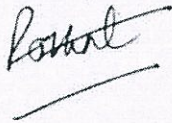
(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

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15 September 2014

Signed


(b) Insert
date

Dated 16 September 2014

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company LIFE MOBILE LIMITED	Company Number 05956966
In the High Court of Justice Chancery Division Companies Court <small>(full name of court)</small>	Court case number 6514 of 2014

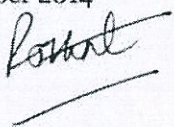
(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

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15 September 2014

Signed



Dated 16 September 2014

(b) Insert
date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company MOBILESERV LIMITED	Company Number 05863265
In the High Court of Justice Chancery Division Companies Court <small>(full name of court)</small>	Court case number 6511 of 2014

(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed 

Dated 16 September 2014

(b) Insert
date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

Notice of administrator's appointment

2.12B

Name of Company
PHONES 4 U GROUP LIMITED

Company Number
04943837

In the High Court of Justice Chancery Division Companies Court
(full name of court)

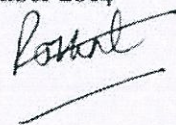
Court case number
6507 of 2014

(a) Insert full name(s) and address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed 

Dated 16 September 2014

(b) Insert date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company PHONES 4U LIMITED	Company Number 03154198
In the High Court of Justice Chancery Division Companies Court (full name of court)	Court case number 6516 of 2014

(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed 

(b) Insert
date

Dated 16 September 2014

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company PHONES4U FINANCE Plc	Company Number 07552754
In the High Court of Justice Chancery Division Companies Court <small>(full name of court)</small>	Court case number 6506 of 2014

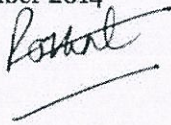
(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed


(b) Insert
date

Dated 16 September 2014

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

The Insolvency Act 1986

**Notice of administrator's
appointment****2.12B**

Name of Company PHOSPHORUS ACQUISITION LIMITED	Company Number 07405102
In the High Court of Justice Chancery Division Companies Court (full name of court)	Court case number 6508 of 2014

(a) Insert full name(s) and
address(es)

We (a) Robert Jonathan Hunt (of PricewaterhouseCoopers LLP, Cornwall Court, 19 Cornwall Street, Birmingham, B3 2DT), Ian David Green and Robert John Moran (each of PricewaterhouseCoopers LLP, 7 More London Riverside, London, SR1 2RT)

give notice that we were appointed as joint administrators of the above company on:

15 September 2014

Signed 

Dated 16 September 2014

(b) Insert
date

Joint Administrators IP Nos 8597, 9045 and 14410 respectively.

4U LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
Please provide details of any documents that substantiate your claim including where applicable, details of any reservation of title. If available, please attach a statement of account.	
What goods or services did you provide?	
<p>If you have security for your debt, please provide details of the type and value of the security, the date it was given, and provide details of how you have valued your security.</p> <p>If no security held, leave this section blank.</p>	
<p>We have a duty as administrators to consider the conduct of the directors prior to our appointment. Are there any particular matters relating to the purchase of goods and services from yourselves, or any other matters that you feel should be reviewed?</p> <p>If so, please provide brief details on this form, or on a separate sheet if there is insufficient room.</p>	
Signature of creditor or person authorised to act on behalf of the creditor.	Date
Name in block capitals.	
Position with or relation to the creditor (e.g. director, company secretary, solicitor).	

/D355Ev2

* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.

4U WI-FI LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
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/D355Ev2

* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.

JUMP 4U LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
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/D355Ev2

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LIFE MOBILE LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates 	<p>£</p> <p>£</p> <p>£</p> <p>£</p>
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/D355Ev2

* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.

MOBILESERV LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators. • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
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Signature of creditor or person authorised to act on behalf of the creditor.	Date
Name in block capitals.	
Position with or relation to the creditor (e.g. director, company secretary, solicitor).	

/D355Ev2

* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.

PHONES 4U GROUP LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	
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Signature of creditor or person authorised to act on behalf of the creditor.	Date
Name in block capitals.	
Position with or relation to the creditor (e.g. director, company secretary, solicitor).	

/D355Ev2

* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.

PHONES 4U LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
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PHONES 4U FINANCE PLC - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	
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Signature of creditor or person authorised to act on behalf of the creditor.	Date
Name in block capitals.	
Position with or relation to the creditor (e.g. director, company secretary, solicitor).	

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PHOSPHORUS ACQUISITION LIMITED - in Administration – statement of claim

Creditor's name and address.	
Registered number (if creditor is a company)	
<p>Claim amount</p> <ul style="list-style-type: none"> • Total amount of your claim (including VAT) at the date the administration commenced. £ • Any payment received by the creditor in relation to the claim after the appointment of the administrators • Total value (including VAT) of any monies owed by the creditor to the company. £ • Total value (including VAT) of any retention of title in respect of any goods to which the debt relates £ 	£
Please provide details of any documents that substantiate your claim including where applicable, details of any reservation of title. If available, please attach a statement of account.	
What goods or services did you provide?	
<p>If you have security for your debt, please provide details of the type and value of the security, the date it was given, and provide details of how you have valued your security.</p> <p>If no security held, leave this section blank.</p>	
<p>We have a duty as administrators to consider the conduct of the directors prior to our appointment. Are there any particular matters relating to the purchase of goods and services from yourselves, or any other matters that you feel should be reviewed?</p> <p>If so, please provide brief details on this form, or on a separate sheet if there is insufficient room.</p>	
Signature of creditor or person authorised to act on behalf of the creditor.	Date
Name in block capitals.	
Position with or relation to the creditor (e.g. director, company secretary, solicitor).	

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* You must deduct any trade or other discounts which would have been available to the company but for its administration, except any discount for immediate, early or cash settlement.