Charing Cross Hotel

The Strand London WC2N 5HX



Shared service and outsourcing briefing Unilever

The world's top Organisations are looking at how to get the most out of their back office functions from finance to procurement

20 March 2015



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Presenter:

Gary McGaghey

Vice President Finance at Unilever

Jaimie Lowe

Enterprise Technology Solutions Finance Director – Finance, HR, Real Estate, Workplace

Date:

20th March 2015

Time:

8.30 am until 10.30 am (Breakfast will be served from 8.00 am)

PwC contact details

Join our breakfast briefing to find out how Unilever's experience might benefit your organisation.

To register for this event, please visit *www.pwc.co.uk/sharedservicebriefings* or telephone +44 (0)20 7212 4162.

If you have any questions, suggestions or a topic you would like to see in the future please contact our Shared Services Briefing team on +44 (0)20 7212 4162 or sharedservicesbriefings@uk.pwc.com

Topic

Unilever is one of the world's leading suppliers of fast-moving consumer goods. Every day, around the world, people reach for Unilever products. Our brands are trusted everywhere and, by listening to the people who buy them, we've grown into one of the world's most successful consumer goods companies. In fact, 150 million times a day, someone somewhere chooses a Unilever product.

Unilever has created an Enterprise Technology and Solutions (ETS) organisation which supports Finance, IT, HR, Real Estate, Facilities Management and Information & Analytics. Over the past 4 years, ETS has grown in scope and services whilst delivering demonstrable value to the business. Unilever has adopted digital innovation in bringing scalability, efficiency and growth opportunities to their operations.

Gary and Jaimie will share Unilever's journey in building the ETS organisation, focusing on the delivery of scope, service quality and efficiency. Together they will talk through their experiences in a 'panel interview' format to allow open discussions and interaction. This is great opportunity for anyone thinking of embarking on a journey or those who have already started, to learn from Gary and Jamie.

During the session, Gary and Jaimie will address the following topics:

- · Background, history and journey for ETS
- Building capabilities career paths/succession planning
- Challenges faced and what was done to overcome them
- · Realising benefits
- Lessons learnt