

TO ALL KNOWN CREDITORS

13 March 2023

Our ref: MD/KH/Phones4U/Extension/20230308

Dear Sir/Madam

Phones 4U Limited, Policy Administration Services Limited, Phones 4 U Group Limited, Phones 4U Finance plc, Phosphorus Acquisition Limited, MobileServ Limited – all in administration ("the Companies")

I am writing to inform you that on 1 March 2023, the period of administration of each of the Companies was extended to 15 March 2026 by order of the Court.

The administrations for all of the Companies were due to come to an end on the 15 March 2023. Notwithstanding the substantial progress made by the administrators since the previous extension, the administrators considered that it was necessary to extend the period of each administration. A summary of our reasons for seeking an extension is set out below.

Company	Summary of reasons for extension
Phones 4U Limited	 Ongoing litigation against a number of third parties as a result of investigations by the administrators. We estimate that this will take considerable time to resolve; Managing and reducing any liabilities we have with respect to the property portfolio including ongoing leases; Making further distributions to secured creditors; and Potential further distribution to unsecured creditors based on funds currently held, which cannot be distributed until the above outstanding matters are concluded.
Policy Administration Services Limited	 Facilitating the run-off period following the cessation of trade; Ongoing litigation referred to above, reflecting our belief in the potential continuing value to the unsecured creditors in the administration; and Potential further distribution to unsecured creditors depending on the outcome of the litigation referred to above.
MobileServ Limited Phones4U Finance plc Phosphorus Acquisition Limited Phones 4 U Group Limited	 Ongoing litigation referred to above, reflecting our belief in the potential continuing value to the unsecured creditors in the administrations; and Potential further distribution to unsecured creditors depending on the outcome of the litigation referred to above.

Due to the fact we sought court approval for the previous extensions of the administrations, it was necessary for the administrators to apply to the Court again to obtain an order extending the administration of each of the Companies.

The Court application was supported by the informal committee of Senior Secured Noteholders (the Committee) that was formed by the Administrators at the start of the administration. The Committee,

PricewaterhouseCoopers LLP, Central Square, 29 Wellington Street, Leeds, LS1 4DL T: +44 (0) 1132 894 000, F: +44 (0) 1132 894 460, www.pwc.co.uk



who collectively own 95% of the Secured Notes (the £430,000,000 9.500% senior secured guaranteed notes), are consulted with on a regular basis and the Administrators consider that the Noteholders are the stakeholders with the primary economic interest in the realisations made in the administrations of the Companies. Each member of the Committee executed a letter supporting the extension, which was appended to the application to Court.

Consequently, on 1 March 2023 the Court granted an order extending to the administration of each Company through to 15 March 2026. Form AM19 (notice of extension) for each of the Companies has been filed with the Registrar of Companies and a copy is enclosed for your records.

If you have any queries, please contact my colleague Matthew Duckworth at matthew.i.duckworth@pwc.com.

Yours faithfully For and on behalf of the Companies

K. E. Herridge.

Katharine Herridge For David Kelly Joint Administrator

David James Kelly and Robert John Moran (both of PricewaterhouseCoopers LLP) have been appointed as Joint Administrators and Paul David Copley (of Aldan Management Limited) has been appointed as Concurrent Administrator of Phones 4U Limited to manage its affairs, business and property as its agents and act without personal liability. David James Kelly and Robert John Moran have been appointed as Joint Administrators of MobileServ Limited, Phosphorus Acquisition Limited, Phones 4U Group Limited and Phones 4u Finance Plc to manage their affairs, business and property as agents without personal liability. Douglas Nigel Rackham and David James Kelly have been appointed as Joint Administrators of Policy Administration Services Limited to manage its affairs, business and property as agents without personal liability. All are licensed in the United Kingdom to act as insolvency practitioners by the ICAEW.

The Administrators may act as Data Controllers of personal data as defined by UK data protection law depending upon the specific processing activities undertaken. PricewaterhouseCoopers LLP may act as a processor on the instructions of the joint administrators. Personal data will be kept secure and processed only for matters relating to the joint administrators' appointment. Further details are available in the privacy statement on the PwC.co.uk website or by contacting the joint administrators.

The Administrators are bound by the Insolvency Code of Ethics which can be found at: https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics

AM19

Notice of extension of period of administration



Company details	
0 3 1 5 4 1 9 8	→ Filling in this form Please complete in typescript or in
Phones 4u Limited	bold black capitals.
Court details	
High Court Justice, Chancery Division, Companies Court	
6 5 1 6 0 f 2 0 1 4	
Administrator's name	
David James	
Kelly	
Administrator's address	
7 More London	
Riverside	
London	
S E 1 2 R T	
United Kingdom	
	Phones 4u Limited Court details High Court Justice, Chancery Division, Companies Court 6 5 1 6 0 f 2 0 1 4 Administrator's name David James Kelly Administrator's address 7 More London Riverside London S E 1 2 R T

5	Administrator's name •		
Full forename(s)	Robert John	Other administrator Use this section to tel	
Surname	Moran	another administrator	
6	Administrator's address @		
Building name/numb	oer One	②Other administrator Use this section to tel	
Street	Chamberlain Square	another administrator	
Post town	Birmingham		
County/Region			
Postcode	B 3 3 A X		
Country	United Kingdom		
7	Administration extended until		
Date	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		
8	Extension of period of administration		
	The period of administration was extended:		
	☑ By order of the court		
	☐ With the consent of the company's creditors		
9	Sign and date		
Signature	X Description	×	
Signature date	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name Matt Duckworth
Company name PricewaterhouseCoopers LLP
Address Central Square
29 Wellington Street
Post town Leeds
County/Region
Postcode L S 1 4 D L
Country United Kingdom
DX
Telephone 0113 289 4916

√ C

Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have signed and dated the form.

Important information

All information on this form will appear on the public record.

☑ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

i Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

Continuation page Name and address of insolvency practitioner

✓ What this form is for
Use this continuation page to
tell us about another insolvency
practitioner where more than
2 are already jointly appointed.
Attach this to the relevant form.
Use extra copies to tell us of

What this form is NOT for You can't use this continuation page to tell us about an appointment, resignation, removal or vacation of office. → Filling in this form
Please complete in typescript or in bold black capitals.

All fields are mandatory unless specified or indicated by *

1	Appointment type	
	Tick to show the nature of the appointment: ☐ Administrator ☐ Administrative receiver ☐ Receiver ☐ Manager ☐ Nominee ☐ Supervisor ☐ Liquidator ☐ Provisional liquidator	 ◆ You can use this continuation pagwith the following forms: VAM1, VAM2, VAM3, VAM4, VAM6, VAM7 CVA1, CVA3, CVA4 AM02, AM03, AM04, AM05, AM06, AM07, AM08, AM09, AM10, AM12, AM13, AM14, AM19, AM20, AM21, AM22, AM23, AM24, AM25 REC1, REC2, REC3 LIQ02, LIQ03, LIQ05, LIQ13, LIQ14, WU07, WU15 COM1, COM2, COM3, COM4 NDISC
2	Insolvency practitioner's name	
Full forename(s)	Paul David	
Surname	Copley	
3	Insolvency practitioner's address	
Building name/numl	Per Aldan Management Limited	
Street	42 Brook Street	
Post town	London	
County/Region		
Postcode	W 1 K 5 D B	
Country	United Kingdom	

AM19

Notice of extension of period of administration



1	Com	ıpa	ny	detai	ls				
Company number	0	3	9	0	7	3	8	6	→ Filling in this form Please complete in typescript or in
Company name in full	Poli	Policy Administration Services Limited						bold black capitals.	
2	Cou	rt d	leta	ails					
Court name	High	ո Co	ourt	Justi	ce, C	han	cery	Division, Companies Court	
Court number	6	5	0	4		О	f	2 0 1 4	
3	Adn	nini	stra	ator's	naı	ne			
Full forename(s)	Dav	id J	lam	es					
Surname	Kell	у							
4	Adn	ini	stra	ator's	ado	dres	S		
Building name/number	7 M	ore	Lo	ndon					
Street	Riv	ersi	de						
Post town	Lon	dor	า						
County/Region									
Postcode	S	Е	1		2	R	Т		
Country	Uni	ted	Kin	gdom					

5	Administrator's name •	
Full forename(s)	Douglas Nigel	Other administrator Use this section to tell us about
Surname	Rackham	another administrator.
6	Administrator's address o	
Building name/number	7 More London	Other administrator Use this section to tell us about
Street	Riverside	another administrator.
Post town	London	
County/Region		
Postcode	SE12RT	
Country	United Kingdom	
	Administration extended until	
Date	$ \begin{bmatrix} d & 1 & d & 5 & d & m & m & m & m & m & m & m & m & m$	
8	Extension of period of administration	
	The period of administration was extended:	
	☑ By order of the court	
	☐ With the consent of the company's creditors	
9	Sign and date	<u> </u>
Signature	X Description X	
Signature date	$\begin{bmatrix} 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 $	

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AM19

Notice of extension of period of administration



1	Company details	
Company number	0 5 8 6 3 2 6 5	→ Filling in this form Please complete in typescript or in
Company name in full	MobileServ Limited	bold black capitals.
2	Court details	
Court name	High Court Justice, Chancery Division, Companies Court	
Court number	6 5 1 1 o f 2 0 1 4	
	Administrator's name	
Full forename(s)	David James	
Surname	Kelly	
4	Administrator's address	
Building name/number	7 More London	
Street	Riverside	
Post town	London	
County/Region		
Postcode	S E 1 2 R T	
Country	United Kingdom	

5	Administrator's name •		
Full forename(s)	Robert John	• Other administrator Use this section to tell us abou	ıt
Surname	Moran	another administrator.	
6	Administrator's address o		
Building name/numb	oer One	Other administrator Use this section to tell us abou	ıt
Street	Chamberlain Square	another administrator.	
Post town			
County/Region	Birmingham		
Postcode	B 3 3 A X		
Country	United Kingdom		
7	Administration extended until		
Date	$\begin{bmatrix} 1 & 1 \end{bmatrix} \begin{bmatrix} 1 & 1 & 1 & 1 \end{bmatrix} \begin{bmatrix} 1 & 1 & 1 & 1 & 1 \end{bmatrix} \begin{bmatrix} 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1$		
8	Extension of period of administration		
	The period of administration was extended:		
	☑ By order of the court		
	☐ With the consent of the company's creditors		
9	Sign and date		
Signature	Signature X Described	×	
Signature date	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		

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Notice of extension of period of administration



1	Company details	
Company number	0 7 4 0 5 1 0 2	→ Filling in this form Please complete in typescript or in
Company name in full	Phosphorus Acquisition Limited	bold black capitals.
		-
2	Court details	
Court name	High Court Justice, Chancery Division, Companies Court	
Court number	6 5 0 8 0 f 2 0 1 4	
3	Administrator's name	-
Full forename(s)	David James	_
Surname	Kelly	
4	Administrator's address	
Building name/number	7 More London	
Street	Riverside	_
		_
Post town	London	_
County/Region		
Postcode	S E 1 2 R T	
Country	United Kingdom	

5	Administrator's name •							
Full forename(s)	Robert John	Other administrator Use this section to tell us about						
Surname	Moran	another administrator.						
6	Administrator's address o							
Building name/number	One	Other administrator Use this section to tell us about						
Street	Chamberlain Square another administrator.							
Post town	Birmingham							
County/Region								
Postcode	B 3 3 A X							
Country	United Kingdom							
7	Administration extended until							
Date	$ \begin{bmatrix} ^{d} 1 \\ ^{d} 5 \end{bmatrix} \begin{bmatrix} ^{m} 0 \\ ^{m} 3 \end{bmatrix} \begin{bmatrix} ^{y} 2 \\ ^{y} 0 \\ \end{bmatrix} \begin{bmatrix} ^{y} 2 \\ \end{bmatrix} \begin{bmatrix} ^{y} 6 \end{bmatrix} $							
8	Extension of period of administration							
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	☑ By order of the court							
	☐ With the consent of the company's creditors							
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AM19

Notice of extension of period of administration



1	Company details								
Company number	0	4	6	9 4	3	8	3	7	→ Filling in this form Please complete in typescript or in
Company name in full	Pho	nes	s 4u	ı Gro	ıp Lir	nited	I		bold black capitals.
2	Cou	rt d	leta	ails					
Court name	High	n Co	our	t Just	ce, C	han	cery	Division, Companies Court	
									_
Court number	6	5	0	7		0	f	2 0 1 4	
3	Adn	nini	istr	ator'	s nar	ne			
Full forename(s)	Dav	id J	Jam	nes					_
Surname	Kell	у							
4	Adn	nini	istr	ator'	s add	dres	S		
Building name/number	7 M	ore	Lo	ndon					
Street	Riv	ersi	ide						_
									_
Post town	Lon	ıdor	n						_
County/Region									
Postcode	S	E	-	1	2	R	T		_
Country	Uni	ted	Kin	gdon	1				

5	Administrator's name •							
Full forename(s)	Robert John	Other administrator Use this section to tell us about another administrator.						
Surname	Moran							
6	Administrator's address @							
Building name/number	One	Other administrator Use this section to tell us about						
Street	Chamberlain Square another administrator.							
Post town	Birmingham							
County/Region								
Postcode	B 3 A X							
Country	United Kingdom							
7	Administration extended until							
Date	$\begin{bmatrix} d & 1 & d & 5 \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & m \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & m \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & m & m \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & m & m & m & m \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & m & m & m & m & m & m & m &$							
8	Extension of period of administration							
	The period of administration was extended:							
	By order of the court							
	☐ With the consent of the company's creditors							
9	Sign and date							
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Notice of extension of period of administration



1	Company details							
Company number	0	7	5 5	2	7	5	4	→ Filling in this form Please complete in typescript or in
Company name in full	Pho	nes4	u Finai	nce p	lc			bold black capitals.
2	Cour	t de	tails					
Court name	High	Cou	ırt Just	ice, C	han	cery	Division, Companies Court	
Court number	6	5	0 6		0	f	2 0 1 4	
3	Adm	inist	trator'	s naı	ne			
Full forename(s)	Davi	id Ja	mes					
Surname	Kelly	/						
4	Adm	inist	trator'	s ado	dres	S		
Building name/number	7 M	ore L	ondon.					
Street	Rive	erside	Э					
Post town	Lon	don						
County/Region								
Postcode	s	E	1	2	R	T		
Country	Unit	ed K	ingdon	1				

5	Administrator's name •							
Full forename(s)	Robert John	• Other administrator Use this section to tell us about						
Surname	Moran	another administrator.						
6	Administrator's address o							
Building name/number	One	Other administrator Use this section to tell us about						
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Country	United Kingdom							
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8	Extension of period of administration							
	The period of administration was extended:							
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9	Sign and date							
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Country United Kingdom
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Telephone 0113 289 4916

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