

We're at the cutting edge of justice system policy & delivery

Helping to reduce re-offending



Where we've done this

A Learning System for criminal justice

As part of our consumer strategy for a central government department, we developed a conceptual model that would help sentencers (magistrates, community panels etc) make decisions backed by evidence about the effectiveness of different sentencing options in terms of impact of reoffending. This model was informed by interviews with community justice organisations involved in the setting up of a new Community Justice Centre in the pilot area. We are continuing to test the model and hope to move the project into a detailed business case development phase shortly.

Helping to reform the police

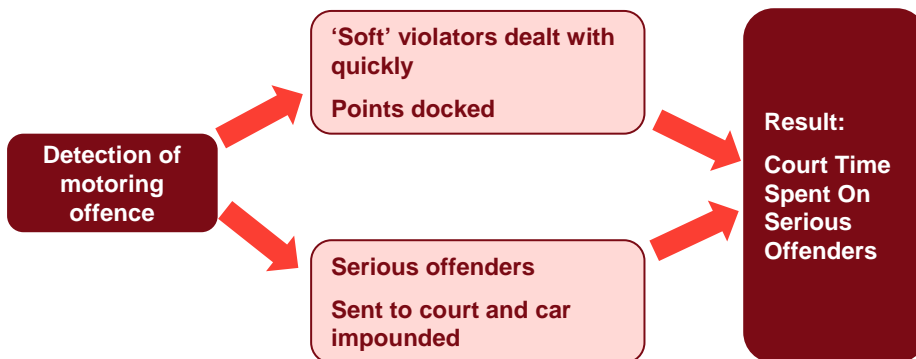


UK Police Force's reassurance programme

A UK police force was keen to tackle issues of customer focus in the light of the national police reform agenda and the growing perception that local residents, despite living in one of the safest parts of the country, were fearful of crime and had low levels of confidence in the police.

PwC's year-long, detailed review provided recommendations which impacted across virtually all aspects of force activity. It is seen as providing compelling evidence of the need for great change within the force if it is to become a truly customer-focussed organisation, and as setting out a clear route-map for progress towards this. In addition, the review has provided a model of reassurance, which can be used to structure future force activity in this area.

And helping simplify the system



Central government – Improving Magistrates' Court processes

PwC worked with a central government department to increase efficiency in Magistrates' Courts by exploring the opportunities to improve processes for dealing with guilty pleas in cases such as summary motoring offences, non-payment of council tax and television licence prosecutions. Through a combination of hypothesis generation, data gathering, stakeholder interviews and system modelling, we provided the client with a number of evaluated options, both macro (i.e. those that divert options from court) and micro (i.e. those that improve in-court processes).

What our clients said

"The end product was an excellent report with recommendations and an implementation plan. We were impressed by the team and their range of expertise and would work with them again".

Central government client – magistrates' courts project