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# ***Lehman Brothers International (Europe)- In Administration***

Joint Administrators' Update Call -  
Technical Guidelines

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23 April 2012



## Introduction

On 30 April 2012 at 14:00 BST the Joint Administrators will be holding a one hour update call (the “Call”) for all LBIE creditors. Following the publication of the seventh LBIE progress report for the period 15 September 2011 to 14 March 2012, the Call will give the Joint Administrators an opportunity to present some of the key issues raised in the seventh progress report and answer questions from creditors.

## Technical Guidelines

In order to view/listen to the Joint Administrators’ Update Call online successfully, please ensure that your IT team are aware of the following requirements:

- Please ensure that your firewall has live video streaming **enabled**, and not blocked, through port 80. In order for you to successfully stream the video your firewall must accept the following URL: **rtmp://cp78891.live.edgefcs.net/live/pwc-flash-2**
- Please click the following link to ensure you can successfully gain access to the site where the call will be hosted (<http://www.pwcplayer.co.uk>). The **live link** for the webcast is posted in the Latest News on the [www.pwc.co.uk/lehman](http://www.pwc.co.uk/lehman) site.
- We would recommend using **Internet Explorer** as the browser to view/listen to the call, and make sure that you have **Javascript enabled** within the browser.
- Please ensure you have the latest version of **flash player installed on your PC**. You can download the latest version of **flash player** from (<http://get.adobe.com/flashplayer/>).
- We recommend using a **PC as oppose to a MAC** to view/listen to the call.
- We recommend that you **minimise all other internet related activity** whilst viewing/listening to avoid any interruptions or buffering of the video stream. (Buffering is when the internet connection cannot download the video stream fast enough, resulting in temporary interruptions in viewing, this is generally caused by high levels of internet related activity.)
- The **video has a maximum bitrate of 268 kbps** - this is standard for most small live presentations online. To allow the best experience without any interruptions, please consult your IT team to ensure your bandwidth can cope with the size of the video stream during the allotted time for the call.
- Please **avoid viewing/listening to the webcast in full screen**, as this can interrupt the presentation.
- Please ensure you have a **sound card installed on your PC** and that your **volume on your PC is raised** for you to hear the audio sufficiently.

If you experience any technical issues which prevent you from listening to the live Update Call via the website, please use the phone dial in details which are located below.

**Dial in Number:** +44 (0) 1452 589 848

**Conference ID:** 73231090



If you have any queries please contact the Communications and Counterparty Management Team at [generalqueries@lbja-eu.com](mailto:generalqueries@lbja-eu.com)

[www.pwc.co.uk/lehman](http://www.pwc.co.uk/lehman)

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