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# ***Lehman Brothers International (Europe)- In Administration***

Update Call - Technical Guidelines

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*March 2013*



## Technical Guidelines

In order to view/listen to the 'Update to creditors' call online successfully, please ensure that your IT team are aware of the following requirements:

- Please ensure that your firewall has live video streaming **enabled**, and not blocked, through port 80. In order for you to successfully stream the video your firewall must accept the following URL: **rtmp://cp78891.live.edgefcs.net/live/pwc-flash-2**
- The **live link** for the webcast is posted in the Latest News on the [www.pwc.co.uk/lehman](http://www.pwc.co.uk/lehman) site.
- We would recommend using **Internet Explorer** as the browser to view/listen to the call, and make sure that you have **Javascript enabled** within the browser.
- Please ensure you have the latest version of **flash player installed on your PC**. You can download the latest version of **flash player** from (<http://get.adobe.com/flashplayer/>).
- We recommend using a **PC as oppose to a MAC** to view/listen to the call.
- We recommend that you **minimise all other internet related activity** whilst viewing/listening to avoid any interruptions or buffering of the video stream. (Buffering is when the internet connection cannot download the video stream fast enough, resulting in temporary interruptions in viewing, this is generally caused by high levels of internet related activity.)
- The **video has a maximum bitrate of 268 kbps** - this is standard for most small live presentations online. To allow the best experience without any interruptions, please consult your IT team to ensure your bandwidth can cope with the size of the video stream during the allotted time for the call.
- Please **avoid viewing/listening to the webcast in full screen**, as this can interrupt the presentation.
- Please ensure you have a **sound card installed on your PC** and that your **volume on your PC is raised** for you to hear the audio sufficiently.
- You can **maximise the slides** during the webcast by clicking on each image (slides are found on the right-hand side of the player window).

If you experience any technical issues which prevent you from listening to the live Update Call via the website, please use the phone dial in details which will be posted on the [www.pwc.co.uk/lehman](http://www.pwc.co.uk/lehman) site .

If you have any queries please contact the Communications and Counterparty Management Team at [generalqueries@lbia-eu.com](mailto:generalqueries@lbia-eu.com)



[www.pwc.co.uk/lehman](http://www.pwc.co.uk/lehman)

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