

Jobcentre Plus support for employees – factsheet

Redundancy

Supporting people affected by redundancy

Redundancies are challenging for everyone involved. Jobcentre Plus and its Rapid Response Service is designed to give employees affected by redundancy support and advice. The service is free and offers:

- advice, information and help for people facing redundancy including general information about benefits
- access to careers advice as well as advice about transferable skills, training and upskilling
- support with CVs and jobsearch techniques to help people find new employment.

We can support you as soon as you are 'at risk' of redundancy or during your period of notice. The support continues for 13 weeks after you have left employment if you are not working.

Finding new employment

Job Help is a user-friendly government website with information to support your jobsearch.

- **Advice for jobseekers** – CV & interview skills, redundancy support and benefit advice.
- **How to look for a job and get the most out of social media** – useful tips for online job searching as well as social media sites. To view the most up to date jobs on X, formerly Twitter, you may need to set up an account. Check daily for jobs, recruitment events and jobs fairs in your area.
- **Looking for the right job** – information about different sectors and types of jobs.
- **Finding work at 50 Plus** – information about our support for older people and Midlife MOTs.

Job Help

https://jobhelp.campaign.gov.uk

> Your Jobcentre Plus contact

> Call

> email

If you use Relay UK dial 18001 followed by our telephone number.

> Email Jobcentre Plus at rrs.enquiries@dwp.gov.uk **with any queries about redundancy, training or employment support.**
Please include your postcode and phone number.

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Finding new employment (continued)

- **Jobcentre Plus services** – how Jobcentre Plus, together with its partners support people looking for work.
- **Information about volunteering** – a great way to try something new.
- **Help and support** – benefits and childcare information.

Find a job

Find a job is one of the largest free job search sites in the UK

Find a job – GOV.UK (www.gov.uk)

- Find a job offers a simple way for people to search for the latest jobs by location, sector and job role.
- Thousands of private and public sector employers large and small use the service which is also open to recruitment agencies who recruit on their behalf.
- Create your own account and access the site 24/7 & 365 days a year.
- Manage your CVs and email alerts. View your job searches and job applications.
- Find employers who support the Disability Confident scheme, a national scheme encouraging employers to recruit and retain disabled people and people with health conditions. Access To Work may help if you start a new job and need support with a health condition or disability. What Access to Work is - GOV.UK (www.gov.uk)

Find a job

https://www.gov.uk/find-a-job





Further information

Company websites: Many companies, large and small, advertise vacancies and careers information on their websites. You can usually apply online. Trade bodies also have useful information on their websites. Public sector organisations such as the NHS and local councils feature vacancies and career information on their websites.

Newspapers, specialist magazines, trade journals: Hard copy and online publications advertise jobs.

Word of mouth: Ask family and friends if they know about vacancies.

Social media: As well as X (formerly Twitter), Facebook and LinkedIn, check local job and company sites.

Apprenticeships: Jobs with training open to people of any age. Find an apprenticeship - GOV.UK If you are an apprentice being made redundant, speak to your training provider or call 0800 015 0400.

Online job boards and websites: Use your search engine to look for jobs in your area. There are job boards advertising vacancies and these often have apps to download. Some are sector or industry specific.

Talent Retention Scheme (TRS): Covers the engineering, energy, manufacturing, construction and aviation sectors. trs-system.co.uk

Recruitment agencies: Agencies advertise full time, part time, temporary and permanent jobs. Check the Recruitment Employment Confederation for agencies dealing with your industry. Ar gyfer ceiswyr gwaith : The REC

Self employment: For information about being self employed: Business and self-employed - GOV.UK Check your local council's website for local schemes to help people start up in business.

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Careers, skills and training advice

DWP Careers Service in England – a wealth of information including redundancy help. Call 0800 072 0288
https://nationalcareers.service.gov.uk/careers-advice/advice-for-if-you-lose-your-job

Partnership Action for Continuing Employment (PACE) - Scottish Government redundancy support. Call 0800 917 8000 http://www.redundancyscotland.co.uk/

Careers Wales – Welsh Government redundancy support including their ReAct programme. Call 0800 028 4844 Employers | Careers Wales



The Advisory, Conciliation and Arbitration Service (ACAS)

ACAS - an independent service giving free, impartial workplace advice to employers and employees. https://www.acas.org.uk/redundancy

Benefits

- General information – Benefits - GOV.UK (www.gov.uk)
- Independent, anonymous benefits calculators to check what you could be entitled to. Benefits calculators
- **New Style Jobseeker's Allowance** – this benefit is based on your National Insurance contributions in recent years and is not related to savings or most other household income. New Style Jobseeker's Allowance
- **Universal Credit** – Universal Credit: detailed information for claimants
- Redundancy: What financial help can I get? (youtube.com)
- **MoneyHelper** - brings together the support and services of three government-backed financial guidance providers: the Money Advice Service, the Pensions Advisory Service and Pension Wise. Free impartial help with money | MoneyHelper
- Speak to your employer if you in a company pension scheme.
- For state pension information: Check your State Pension forecast - GOV.UK

Citizens Advice can help with a wide range of issues including debt, finance and benefits advice. Citizens Advice

If you need this factsheet in braille, large print or audio please contact rrs.enquiries@dwp.gov.uk

Benefits

https://www.gov.uk/benefits-calculators

ACAS

https://www.acas.org.uk/redundancy

MoneyHelper

https://www.moneyhelper.org.uk/en

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Disclaimer: Eligibility applies for some of the schemes and initiatives. June 2024