

Supplier FAQs

What has happened?

- Zelf Hussain, Toby Underwood and Ian Green of PricewaterhouseCoopers LLP have been appointed as joint administrators of the company on 28th February 2018.
- The company has experienced trading difficulties and this has resulted in the company being unable to meet its liabilities as they fall due.
- The joint administrators will continue to trade the business whilst discussions with interested parties with regard to a sale of the business are explored. Stores will be open as normal during this time.
- If suppliers withdraw their support then a sale may not be achieved and the business will have to be wound down.

When will I get paid?

- Payment for goods and services provided prior to the date of appointment will not be paid for.
- However, you can submit a claim with the Administrators for the amount you were owed prior to their appointment. If there are funds available, you may receive a dividend payment in due course, although at this time we cannot estimate what this will be. Details of how to file a claim will be forwarded to all suppliers in due course.
- You will be paid on normal terms for any goods and services provided to the company with a signed purchase order after the date of the Administrators' appointment.

I have goods on site can I get them back?

- If you believe you have a retention of title claim over goods that you have supplied to the company please contact the Administration team at maplin@uk.pwc.com who will deal with your enquiry.

Am I required to continue providing service or supplies?

- The Administrators may request that you continue to supply goods and services to the company during the administration. Ultimately the decision as to whether you wish to supply is yours.

How do I continue to supply the company in receivership / administration?

- Only services and supplies ordered by the Administrators or their authorised representatives will be paid for. All purchases will be ordered using a new sequence of purchase order form. This will be signed by one of the authorised signatories whose names and signatures are shown on the suppliers letter, a copy of which will be made available to you.
- Only goods and services supplied to the company in administration accompanied by a signed purchase order form will be paid for. It is the responsibility of the supplier to ensure compliance with this procedure.

Will the Administrators provide me with a guarantee?

- No, it is not the policy of the Administrators to provide any form of guarantee.