

# Joint Administrators' progress report from 3 September 2021 to 2 March 2022

Nationwide Accident Repair Services Limited  
NWC Realisations Limited (formerly Nationwide Crash Repair Centres Limited)  
NSN Realisations Limited (formerly Network Services (Nationwide) Limited)  
MV Realisations Limited (formerly Mobile Vehicle Repairs Limited)  
JCC Realisations Limited (formerly Just Car Clinics Limited)  
JCCG Realisations Limited (formerly Just Car Clinics Group Limited)  
SWC Realisations Limited (formerly Seward Accident Repair Centres Limited)  
Howard Basford Limited  
NFF Realisations Limited (formerly Nationwide Fast Fit Plus Limited)  
(all in administration)

**01 April 2022**

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# Abbreviations and definitions

The following table shows the abbreviations and insolvency terms that may be used in this report:

Abbreviation or definition	Meaning
<b>Administrators / we / us / our</b>	Rachael Maria Wilkinson and Robert Nicholas Lewis
<b>Banks</b>	Investec Bank Plc and Barclays Bank Plc, otherwise known as Secured Creditors
<b>Barclays</b>	Barclays Bank Plc
<b>BEIS</b>	Department for Business, Energy & Industrial Strategy
<b>Companies</b>	Nationwide Accident Repair Services Limited (“ <b>NARS</b> ”) MV Realisations Limited (formerly Mobile Vehicle Repairs Limited (“ <b>MVR</b> ”) NWC Realisations Limited (formerly Nationwide Crash Repair Centres Limited) (“ <b>NCRC</b> ”) NSN Realisations Limited (formerly Network Services (Nationwide) Limited) (“ <b>NSN</b> ”) NFF Realisations Limited (formerly Nationwide Fast Fit Plus Limited) (“ <b>NFFP</b> ”) JCC Realisations Limited (formerly Just Car Clinics Limited) (“ <b>JCC</b> ”) JCCG Realisations Limited (formerly Just Car Clinics Group Limited) (“ <b>JCCG</b> ”) SWC Realisations Limited (formerly Seward Accident Repair Centres Limited) (“ <b>SARC</b> ”) Howard Basford Limited (“ <b>HBL</b> ”) - all in Administration
<b>DVLA</b>	Driver and Vehicle Licencing Agency
<b>the Group</b>	Nationwide Accident Repair Services Limited and its subsidiaries
<b>Henderson &amp; Jones</b>	Henderson & Jones Limited
<b>HMRC</b>	HM Revenue and Customs
<b>Investec</b>	Investec Bank Plc
<b>IR16</b>	Insolvency (England and Wales) Rules 2016
<b>LTO</b>	Licence to Occupy granted to the Purchaser
<b>MSO</b>	Multi-shop owner
<b>Preferential creditors</b>	Primarily employee claims for unpaid wages earned in the four months before the insolvency up to £800, holiday pay and unpaid pension contributions in certain circumstances

<b>Prescribed Part</b>	The amount set aside for unsecured creditors from floating charge funds in accordance with Section 176A IA86 and the Insolvency Act 1986 (Prescribed Part) Order 2003
<b>Purchaser</b>	FMG Repair Services Limited (formerly known as RunMYCar Limited), a subsidiary of Redde Northgate plc
<b>PwC</b>	PricewaterhouseCoopers LLP
<b>Remuneration Report</b>	Remuneration Report: Initial Information to Creditors
<b>RPS</b>	Redundancy Payments Service, part of the Insolvency Service, which is an executive agency sponsored by BEIS, and which authorises and pays the statutory claims of employees of insolvent companies under the Employment Rights Act 1996
<b>Sch B1 IA86</b>	Schedule B1 to the Insolvency Act 1986
<b>Secured creditor</b>	A creditor with security in respect of their debt, in accordance with Section 248 IA86
<b>SIP</b>	Statement of Insolvency Practice. SIPs are issued to insolvency practitioners under procedures agreed between the insolvency regulatory authorities. SIPs set out principles and key compliance standard with which insolvency practitioners are required to comply
<b>SIP 9</b>	Statement of Insolvency Practice 9: Payments to insolvency office holders and their associates
<b>SIP 16</b>	Statement of Insolvency Practice 16: Pre-packaged sales in administrations
<b>SPA</b>	The agreement for the sale and purchase of the majority of the business and assets of the Companies dated 3 September 2020 and made between the Companies and the Purchaser
<b>TUPE</b>	Transfer of Undertakings (Protection of Employment) Regulations 2006
<b>Unsecured Creditors</b>	Creditors who are neither secured nor preferential

This report has been prepared by Rachael Wilkinson and Robert Lewis as Joint Administrators of the Companies, solely to comply with the Joint Administrators' statutory duty to report to creditors under IR16 on the progress of the administrations, and for no other purpose. It is not suitable to be relied upon by any other person, or for any other purpose, or in any other context.

This report has not been prepared in contemplation of it being used, and it is not suitable to be used, to inform any investment decision in relation to the debt of or any financial investment in the Companies.

Any estimated outcomes for creditors included in this report are illustrative only and cannot be relied upon as guidance as to the actual outcome for creditors.

Any persons choosing to rely on this report for any purpose or in any context other than under IR16 do so at their own risk. To the fullest extent permitted by law, the Joint Administrators do not assume any liability in respect of this report to any such person.

Please note you should read this report in conjunction with the Joint Administrators' previous reports issued to the Companies creditors, which can be found at [www.pwc.co.uk/nationwide](http://www.pwc.co.uk/nationwide). Unless stated otherwise, all amounts in this report and appendices are stated net of VAT.

Rachael Wilkinson and Robert Lewis have been appointed as Joint Administrators of the Companies to manage their affairs, business and property as their agents and act without personal liability. Both are licensed in the United Kingdom to act as insolvency practitioners by the Institute of Chartered Accountants in England and Wales. The Joint Administrators are bound by the Insolvency Code of Ethics which can be found at: <https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics>

The Joint Administrators may act as controllers of personal data as defined by UK data protection law depending upon the specific processing activities undertaken. PricewaterhouseCoopers LLP may act as a processor on the instructions of the Joint

Administrators. Personal data will be kept secure and processed only for matters relating to the Joint Administrators' appointment. Further details are available in the privacy statement on the PwC.co.uk website or by contacting the Joint Administrators.

PricewaterhouseCoopers LLP is a limited liability partnership registered in England with registered number OC303525. The registered office of PricewaterhouseCoopers LLP is 1 Embankment Place, London WC2N 6RH. PricewaterhouseCoopers LLP is authorised and regulated by the Financial Conduct Authority for designated investment business.

# Key messages

## Why we've sent you this report

I'm writing to update you on the progress of the administrations of the Companies in the six months since our last report dated 30 September 2021.

You can still view our earlier reports on our website at [www.pwc.co.uk/nationwide](http://www.pwc.co.uk/nationwide). Please email [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com) if you need any of the passwords to access the reports.

## How much creditors may receive

The following table summarises the possible outcome for creditors, based on what we currently know.

Class of creditor	Previous Forecast	Current Forecast	Timing
<b>Secured Creditor</b>			
<b>Investec</b>	up to 50%	Up to 85%	Distributions ongoing*
<b>Barclays</b>	up to 50%	Up to 85%	Distributions ongoing*
*distributions are made as assets are realised			
<b>Preferential Creditors</b>			
<b>NCRC</b>	100%	100%	2-3 months
<b>NARS*</b>	100%	100%	2-3 months
<b>Unsecured Creditors of:</b>			
<b>MVR</b>	Less than 1%	Less than 1%	3-4 months
<b>NCRC</b>	Less than 1%	Less than 1%	3-4 months
<b>NARS</b>	Less than 1%	Less than 1%	3-4 months
<b>NSN</b>	Up to 5%	Up to 5%	3-4 months

\*In our previous report dated 30 September 2021, it was stated that MVR would be issuing a dividend to the Preferential Creditors, this was an error and should have been reported as Preferential Creditors of NARS, as shown above.

## Secured Creditors

The Group was funded by Barclays and Investec. Their lending to the Companies as of the date of Administration was approximately c.£31.7m. Please note, this does not include HBL and NFFP which do not have any secured debt.

We expect the Secured Creditors to recover up to 85% of their lending. To date, distributions of £25,357,158 have been made from NCRC, £50,000 have been made from NARS, £130,000 have been made from MVR and £650,000 have been made from NSN during the period of administration.

## Preferential Creditors

As you may recall from our previous report dated 30 September 2021, all of the Companies' employees were previously employed by NCRC and NARS. Of these employees, 2,364 were transferred to the Purchaser under TUPE and 530 roles were unfortunately made redundant as 30 of the sites were closed.

There will be employee related preferential claims in NCRC and NARS. We expect to be able to pay these in full within the next three months. We are not anticipating any employee related preferential claims in any of the other Companies. Please see further commentary below in the employee section of this report for further information.

## Unsecured Creditors

We expect to pay dividends to Unsecured Creditors in some of the Companies, via Prescribed Part funds only. In the table below we set out our current expectations of the dividend prospects for Unsecured Creditors of these Companies.

Company	Estimated value of net property (£)	Estimated prescribed part (£)	Expected dividend (%)
NCRC	c.£4.2m	Capped at £600k	less than 1%
MVR	c.£470k	Up to £97k	less than 1%
NARS	c.£410k	Up to £85k	less than 1%
JCC	c.£15k	Up to £6k	Unknown*
NSN	c. £1.1m	Up to £224k	Up to 5%

\*We are not currently aware of any Unsecured Creditor Claims in JCC.

We are unable to confirm with certainty the timing of any dividends at this stage, however, we would estimate this to be within the next 3-4 months. It is anticipated that the Notices of Intended Distributions will be issued in June 2022, with dividend payments expected around July/August 2022. Please check our website at [www.pwc.co.uk/nationwide](http://www.pwc.co.uk/nationwide) for updates in this regard.

Until we have received and adjudicated all Unsecured Creditor claims we are unable to give a reliable estimate of the level of dividend available as it is dependent upon final claims and costs. Please note that this estimate is only an indication and should not be used as the main basis for any bad debt provision.

Unfortunately, we do not expect there will be a dividend to Unsecured Creditors from the Prescribed Part in JCCG or SARC as the prescribed part is too small and there are insufficient funds to distribute.

A small dividend might be available to Unsecured Creditors of HBL and NFFP in relation to a surplus from assets not subject to any form of security.

## What you need to do

If you haven't already done so, please send your claim to us as soon as possible so that we can adjudicate and agree to unsecured claims. Our preferred method for creditors to submit claims and supporting documents is via the Turnkey (IPS) online portal, as this is the most efficient and cost effective way for us to deal with your claim and also allows you to better track its status, so we recommend the use of the online portal for claim submission. Your unique login details have been sent to you by letter. If you have not received this letter, please email [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com) and another letter will be issued to you.

We may decide that some or all creditors who are owed £1,000 or less by the Companies won't be required to submit a proof of debt in order to receive the anticipated dividend payment.

A creditor who we decide is not required to submit a proof of debt will be notified when we deliver notice of our intention to pay a dividend of the amount we'll treat as their admitted debt for the purpose of the dividend, unless the creditor advises us that the amount is incorrect (in which case a proof of debt will be required) or not owed.

Please note that should you wish to vote in relation to any decision procedure during the administrations or any subsequent liquidations or object to a decision sought by deemed consent, you'll need to submit a proof of debt, even if one is not required for dividend purposes.



# Overview of what we've done to date

As explained in our previous reports, NARS and its subsidiaries were the largest MSO collision repair group in the UK. The main trading activity comprised the provision of automotive repair services to commercial customers (including insurance providers and car leasing corporates). Group operations were within the UK, with its head office located in Witney, Oxfordshire. It operated from c.110 sites, which were a mixture of short leasehold, long leasehold and freehold properties.

Further information regarding the Companies' circumstances leading up to our appointment can be found in our initial letter to creditors with SIP16 report and Joint Administrators' Proposals for achieving the purpose of administration on our website at [www.pwc.co.uk/nationwide](http://www.pwc.co.uk/nationwide). Please contact [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com) should you require a password to access these documents.

On 3 September 2020, the Companies entered administration and immediately following our appointment as Joint Administrators, we concluded the sale of the majority of the businesses and assets of the Companies to the Purchaser.

We remain in office mainly to finalise the position of the Companies' leasehold property portfolio, finalise VAT and Tax matters, conclude asset realisations and to pay a distribution to creditors in those companies where there are sufficient assets available for a distribution.

When we last reported, the key outstanding matters in the administration were as follows:

## **All Companies**

- make interim distributions to Secured Creditors (except HBBL and NFFP) and continued reporting to Unsecured Creditors regarding the progress of the Administrations;
- realise any remaining assets;
- adjudication of claims and payment of distributions to Unsecured Creditors from the Prescribed Part or otherwise where applicable (except JCCG and SARC);
- completion of tax and VAT returns and obtain clearance from HMRC

## **NCRC**

- continue to assist the Purchaser with the LTO including facilitating the assignments of leasehold properties, making rent payments and dealing with any surrenders;
- complete the final freehold property sale;
- finalise debtor collections and conclude this work stream;
- deal with any remaining post sale matters
- continue to respond to and deal with employee queries and tribunal claims;
- pay distributions to the preferential creditors, and to Unsecured Creditors from the Prescribed Part

## **NARS**

- pay distributions to the preferential creditors, and to Unsecured Creditors from the Prescribed Part
- continue to respond to and deal with employee queries and tribunal claims

## **NSN/MVR**

- finalise debtor collections and conclude this work stream

# Progress since we last reported

## Properties

### Leasehold properties

You will recall from our previous progress reports that an LTO was granted to the Purchaser for an initial period of six months for ninety one sites. This provided the Purchaser with a temporary arrangement whilst they negotiated with landlords for new leases or put in place alternative arrangements. The LTO has been extended on three further occasions and currently expires on 28 March 2022. In order to ensure that creditors are not impacted financially by the LTO being further extended, the Purchaser agreed to make a contribution to the costs. In the period, we have received a total contribution of £37,825 which is shown in the NCRC receipts and payments account in Appendix A.

Since the last progress report, considerable time has continued to be spent in liaising between landlords and the Purchaser to ensure invoices for rent, insurance and service charge are provided in a timely manner in order to prepare payments to landlords in accordance with the LTO. We have also liaised with the Purchaser regarding sites which they no longer require, agreeing completion dates for the assignment of leases and to agree the legal work for the transfer of these sites. We have also liaised with our agents and the Purchaser to ensure sites which have been surrendered have been cleared in an appropriate manner and any remaining issues resolved.

To date, the Purchaser has made progress in their negotiations with landlords, resulting in the completion of ninety new leases and offers to surrender of one lease where the properties were no longer required by the Purchaser together with two additional leases not occupied in accordance with the LTO. During this reporting period, we have completed forty one leasehold assignments. We can confirm only one site remains outstanding and we anticipate this will be resolved shortly.

During this final period of the LTO, we continued to provide reasonable assistance to the Purchaser with the assignment of the remaining LTO property. Once this is completed, a full reconciliation of the receipts and payments received from the Purchaser will be undertaken. We have also assisted landlords with formalised deeds of surrender, where requested, in relation to those properties which are not being assigned to the Purchaser.

All landlord queries and communication should be directed to [uk\\_nationwide\\_landlords@pwc.com](mailto:uk_nationwide_landlords@pwc.com).

### Rent Deposit

During the period, a significant amount of work has been undertaken to recover outstanding rent deposits from landlords following the completion of assignments. These funds are included within sundry debts and refunds as shown in the receipts and payments account for NCRC in Appendix A.

### Freehold and long leasehold properties

The Companies owned twelve freehold/long leasehold properties. During the period we continued to liaise with the Purchaser in relation to the final freehold property situated in Harrogate and owned by NCRC. Completion of the sale became protracted due to unforeseen issues resulting in a delay.

We are pleased to confirm that the Harrogate freehold property was sold in January 2022 for £100,000 plus VAT. The funds are shown in the NCRC receipts and payments account at Appendix A, bringing the total of all property realisations to £7,145,000.

## Sundry Debts and refunds

### NCRC

In addition to the rent deposit refunds stated above, during the period we have recovered additional refunds of £23,168 in relation to rates refunds, utility refunds and dividends. Work remains ongoing in relation to the recovery of business rates but we expect it to be completed prior to the end of the administration. During the period we have received total refunds of £197,062.63 which includes rent deposits as shown above.

### NARS

During the period, we have recovered refunds totalling £160,461.

The amount of £154,000 relates to the refunding of contingent fees paid by NARS prior to our appointment on the basis that the conditions and requirements were not met.

The sum of £6,461 was realised from a residual balance held in a third party client account including interest accrued on these sums.

## Insurance

In the period, £5,190.73 was received from the Purchaser by way of an insurance contribution arising as a result of the ongoing LTO.

## Debtors

The debtor collections exercise is now deemed finalised with a summary of the ledger position as follows:

Company	Ledger balance at appointment	Intercompany balances	Net opening ledger position	Realisations to date	Balances deemed uncollectible	Ledger continuing to be pursued
NCRC	7.3	(1.5)	5.8	(2.9)	(2.9)	0.0
NSN	1.5	(0.3)	1.2	(1.2)	(0.0)	0.0
MVR	0.5	(0.0)	0.5	(0.5)	(0.0)	0.0
<b>Total</b>	<b>9.3</b>	<b>(1.8)</b>	<b>7.5</b>	<b>(4.6)</b>	<b>(2.9)</b>	<b>0.0</b>

Included within the £9.3m opening ledger balance are inter-company and internal head office balances totalling £1.8m; these balances are deemed uncollectible and subsequently reduced the day one ledger position to £7.5m.

Further to my previous report, you may recall that there were receipts received into the administrators bank account whereby we were unsure as to which entity the monies belonged to, these monies were ring fenced and categorised as 'funds awaiting allocation' within the receipts and payments account. We obtained copies of the remittance advices and allocation reports from customers, thus resulting in a further £332K being allocated across the ledgers above and received in the period as follows:

- NCRC: £16,225.60
- NSN: £297,213.00
- MVR: £18,494.00

Total collections are now £4.6m as shown in the table above.

Balances totalling c£2.9m have been deemed uncollectible and relate to customers who were also suppliers (contra balances - £2.2m), insolvent customers (£0.1m), contractual deductions such as rectification works and excess claims as well as long standing disputed invoices dating back to 2019 and prior (£0.6m).

Now the debt collection exercise is completed, the collection agreement with the Purchaser has been terminated and all commissions paid.

## Other realisations

### Bank Interest

Bank interest has been received in relation to this reporting period as follows:

Company	Bank Interest Received (£)
NCRC	757.50
NARS	74.30
NSN	114.57
MVR	89.85
NFFP	1.72
<b>Total</b>	<b>1,037.94</b>

## Realisation of future assets - NCRC

### Multilateral Interchange fee claim

In our previous progress reports, you will recall that we had identified a multilateral interchange fee claim, together with confirmation of our assignment of the claim to Henderson & Jones. At the present time we are seeking to provide additional information to enable the claim to progress forward to the next stage. At this stage we are unable to provide an indication as to the likely outcome and value of any award made or settlement reached.

### Emissions Claims

You will be aware from our previous progress reports that NCRC leased many vehicles some of which were assigned to the Purchaser. Over the last few years, a significant amount of attention has been given in the wider market to diesel emissions claims against car makers, often referred to as 'dieselgate' and involving several car manufacturers. Diesel vehicles which were registered to the registered keeper between 2007 and 2020 have the potential to become subject to a claim against the car manufacturer.

We believe that there may be the scope for potential such claims to be made in relation to vehicles previously owned and registered to NCRC. We are making ongoing enquiries as to the scope of any potential claims and how they may be progressed.

## **Road Tax Refunds**

We are commencing enquiries with the DVLA to ascertain whether any potential road tax refunds may be due as a result of the sale of vehicles formerly by NCRC to the Purchaser. This is ongoing.

## **Employees**

A number of employees who were made redundant have brought claims for a Protective Award in relation to the NCRC and NARS failure to enter into collective consultation prior to their redundancy. We requested the Tribunal to issue a Consent Judgement in respect of all claimants who were associated with a location which had twenty or more employees. Although we shared a list of all these claimants with the Tribunal in the expectation that a single Judgement would be made, the Tribunal's preference was to issue a Judgement based on the work location. This has resulted in a significant number of Judgments being received. A number of claims were struck out by the Tribunal because the individual acknowledged that they worked in a location where there were less than twenty employees and so there was no requirement to enter into collective consultation.

A further group of 16 former employees have lodged claims asserting that TUPE should have applied. NCRC is taking no active part in these claims.

During the period we have spent a significant amount of time liaising with the Tribunal and the RPS as well as with individual claimants. This has been necessary because until the RPS has paid each of the Protective Awards, the preferential claims for unpaid wages can't be quantified. In total, 106 claims for Protective Awards are now resolved and we are awaiting the final claim from the RPS once all claimants have been paid the statutory element of their Protective Award. There are 19 unresolved claims which don't relate to a Protective Award (NCRC: 16 and NARS: 3); three of these claims had been made prior to the administration and the remainder are in respect of individuals who believe that TUPE should have applied.

*Should you have any employee related queries, please direct these to [uk\\_nationwide\\_employees@pwc.com](mailto:uk_nationwide_employees@pwc.com).*

## **Extension of the period of the administration**

We said in our last report that we were considering exit routes for each of the administrations and would pursue the route that best achieved the objective of each administration and ensure we could complete our work. The administrations are now due to expire on 2 September 2022 and we do not anticipate seeking a further extension in this case.

## **Investigations and actions**

Nothing has come to our attention during the period under review to suggest that we need to do any more work in line with our duties under the Company Directors' Disqualification Act 1986 and Statement of Insolvency Practice No.2.

## **Our receipts and payments account**

We set out in Appendix A an account of our receipts and payments in the administrations from 3 September 2021 to 2 March 2022.

Please note there are no receipts or payments in this period in the following companies: JCC, JCCG, HBL and SARC.

## **Our expenses**

We set out in Appendix B statements of the expenses we've incurred to the date covered by this report and an estimate of our future expenses.

The statements exclude any potential tax liabilities that may have been incurred during this period that we may need to pay as an administration expense in due course because amounts due will depend on the position at the end of the tax accounting period.

## Our fees

We set out in Appendix C updates on our remuneration which covers our fees, disbursements and other related matters in these cases. Our fees will be charged on a fixed fee basis for the Companies and an element of fee in NCRC is charged on a percentage of realisations basis.

## Pre-administration costs

You can find in Appendix D information about the approval of the unpaid pre-administration costs previously detailed in our proposals.

## Creditors' rights

Creditors have the right to ask for more information within 21 days of receiving this report as set out in Rule 18.9 IR16. Any request must be in writing. Creditors can also challenge fees and expenses within eight weeks of receiving this report as set out in Rule 18.34. This information can also be found in the guide to fees at:

<https://www.icaew.com/-/media/corporate/files/technical/insolvency/creditors-guides/2021/administration-creditor-fee-guide-1-april-2021.ashx?la=en>

You can also get a copy free of charge by emailing [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com)

## What we still need to do

The following is a summary of the key matters which we are required to complete in order to draw the administration to a conclusion:

- continue to assist the Purchaser with the LTO including resolving the position in respect of the remaining leasehold property, in addition to making rent payments and dealing with any surrenders, including liaising with lawyers in relation to any formalised deeds of surrender;
- make interim and final distributions to Secured Creditors;
- continue to respond to and deal with employee queries and tribunal claims;
- adjudication of preferential claims and distribution to preferential creditors;
- continue to deal with asset realisations including multilateral interchange claims, emissions claims and road tax recovery;
- deal with any creditor claims and enquiries;
- completion of tax and VAT returns and obtain clearances and de-registrations from HMRC;
- adjudication of claims and payment of distributions and to Unsecured Creditors from the Prescribed Part or otherwise where applicable; and
- commence closure of the administration and move to strike off (all companies).

Once this work has been completed, we will look to make the final distributions to Secured Creditors. Other work will include compliance with our statutory duties as Administrators (including the Administrators' final report), dealing with the Companies' remaining and final VAT and tax affairs and other incidental tasks associated with the winding down and ultimate dissolution of the Companies.

## Next steps

As explained earlier in this report and in our previous progress report, the period of the administrations was extended to 2 September 2022, by the consent of the secured and preferential creditors (where applicable). We may seek a further extension to the period of the administration from the Court, if we believe it is necessary to conclude the outstanding matters; however at this stage we do not intend to make any applications for extension. It is possible that the administrations may end at different times, unless we consider that it is more cost effective to bring them to an end simultaneously. We'll provide an update on this in our next or final report.

We expect to send our next report to creditors at the end of the administrations.

If you've got any questions, please email [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com).

The actual exit route will depend on the outcome of each administration. Please refer to our previous progress report for an overview of the exit strategies for each Company which remains unchanged.

If you've got any questions, please email [uk\\_nationwide\\_suppliers@pwc.com](mailto:uk_nationwide_suppliers@pwc.com) or [uk\\_nationwide\\_landlords@pwc.com](mailto:uk_nationwide_landlords@pwc.com).

Yours faithfully

For and on behalf of the Companies

A handwritten signature in black ink, appearing to read 'RW', with a long horizontal stroke extending to the right.

Rachael Wilkinson  
Joint Administrator

# Appendix A: Receipts and payments

## NCRC

Statement of Affairs	3 September 2020 to 2 September 2021 (£)	3 September 2021 to 2 March 2022 (£)	Total to 2 March 2022 (£)
<b>Fixed charge assets</b>			
<b>Receipts</b>			
7,049,924.00	Freehold Land & Property 7,045,000.00	100,000.00	7,145,000.00
	Leasehold Land & Property 85.00	-	85.00
1.00	Goodwill 1.00	-	1.00
	<b>Total receipts 7,045,086.00</b>	<b>100,000.00</b>	<b>7,145,086.00</b>
<b>Payments</b>			
	<b>Total payments -</b>	<b>-</b>	<b>-</b>
	Secured creditor distributions 7,045,086.00	-	7,045,086.00
	<b>Net fixed charge assets -</b>	<b>-</b>	<b>100,000.00</b>
<b>Assets subject to floating charge</b>			
<b>Receipts</b>			
	Administrators Fees - LTO -	37,825.00	37,825.00
	Bank interest gross 180.70	757.50	938.20
	Book debts 2,840,592.21	16,225.60	2,856,817.81
7,114,337.00	Cash in hand 15,219,350.12	-	15,219,350.12
	Computer Equipment 9,722.00	-	9,722.00
	Contribution to Insurance 166,051.60	-	166,051.60
	Funds awaiting allocation 16,033.57	(16,033.57)	0.00
	Interchange Claims Recoveries 1,000.00	-	1,000.00
	Licence Fee 5,146,499.89	482,572.98	5,629,072.87
	Motor Vehicles 1.00	-	1.00
1,799,997.00	Plant & Machinery 1,799,997.00	-	1,799,997.00
	Property Rights / Patents 1.00	-	1.00
	Sale of business 1,605.00	-	1,605.00
2,035,875.00	Stock 2,035,875.00	-	2,035,875.00
	Sundry debts & refunds 126,903.55	197,062.63	323,966.18
	<b>Total receipts 27,363,812.64</b>	<b>718,410.14</b>	<b>28,082,222.78</b>
<b>Payments</b>			
	Agents' Fees - Property & Assets 37,118.77	17,260.22	54,378.99



Contribution to insurance	-	166,051.20	166,051.20
Debt Collection Fees	274,906.26	-	274,906.26
Employee / Subcontractor Costs & Expenses	127.28	-	127.28
Finance / Bank interest & charges	430.00	60.00	490.00
Insurance	-	-	-
Insurance - Licence to Occupy	89,125.01	32,808.07	121,933.08
Irrecoverable VAT	0.15	197.48	197.63
Legal fees & Expenses	102,582.58	35,295.00	137,877.58
PAYE/NIC and Pensions Deductions	1,339.46	-	1,339.46
Office holders' fees	500,000.00	100,000.00	600,000.00
Office holders' expenses	8,274.84	309.74	8,584.58
Pre Administration Agents Fees	2,160.00	-	2,160.00
Pre Administration Legal Fees	519,674.00	-	519,674.00
Pre Administration Office Holder Fees	91,606.00	-	91,606.00
Professional Fees	-	7,140.86	7,140.86
Property / Asset expenses	166,610.32	-	166,610.32
Rent Arrears	10.87	-	10.87
Rents - Licence to Occupy	4,493,539.36	664,492.42	5,158,031.78
Service Charge - Licence to Occupy	50,937.88	33,159.63	84,097.51
Statutory advertising	249.00	-	249.00
Third Party Funds	6,959.98	-	6,959.98
Wages & Salaries	7,695.90	-	7,695.90
<b>Total payments</b>	<b>6,353,347.66</b>	<b>1,056,774.62</b>	<b>7,410,122.28</b>
Secured creditor distributions	18,062,072.70	250,000.00	18,312,072.70
<b>Net floating charge receipts</b>	<b>2,948,392.28</b>	<b>(588,364.48)</b>	<b>2,360,027.80</b>
<b>Total net realisations</b>	<b>2,948,392.28</b>	<b>(488,364.48)</b>	<b>2,460,027.80</b>
<b>VAT control account</b>	<b>46,962.59</b>	<b>(68,028.95)</b>	<b>(21,066.00)</b>
<b>Balance</b>	<b>2,995,354.87</b>	<b>(656,393.43)</b>	<b>2,438,961.80</b>
<b>Made up as follows:</b>			
Barclays Bank Plc	2,210,951.40	(242,380.80)	1,968,570.61
Barclays Bank - LO Account	784,403.46	(314,012.28)	470,391.18
<b>Total</b>			<b>2,438,961.79</b>

**Statement of Affairs**

		3 September 2020 to 2 September 2021 (£)	3 September 2021 to 2 March 2022 (£)	Total to 2 March 2022 (£)
<b>Assets subject to a fixed charge</b>				
<b>Receipts</b>				
1.00	Goodwill	1.00	-	1.00
	<b>Total receipts</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
<b>Payments</b>				
	<b>Total payments</b>	-	-	-
	<b>Net fixed charge assets</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
<b>Assets subject to floating charge</b>				
<b>Receipts</b>				
	Bank interest gross	15.06	74.30	89.36
	Cash in hand	400.70	-	400.70
	Insurance	-	5,190.73	5,190.73
	Insurance claims and refunds	100,000.00	-	100,000.00
	Leasehold Land & Property	1.00	-	1.00
	Legal Actions, unfair preferences etc	3,198.39	-	3,198.39
1.00	Motor Vehicles	1.00	-	1.00
	Plant & Machinery	2.00	-	2.00
1.00	Property Rights / Patents	1.00	-	1.00
	Sale of business	5.00	-	5.00
	Solicitors Escrow Funds	21,033.03	-	21,033.03
2.00	Stock	2.00	-	2.00
	Sundry debts & refunds	193,607.41	160,824.92	354,432.33
	Third Party Funds	7.00	-	7.00
	<b>Total receipts</b>	<b>318,273.59</b>	<b>166,089.95</b>	<b>484,363.54</b>
<b>Payments</b>				
	Legal fees & Expenses	12,813.06	2,000.00	14,813.06
	Office holders' fees	-	100,000.00	100,000.00
	Office holders' expenses	-	308.58	308.58
	PAYE/NIC and Pension	569.21	-	569.21

Deductions			
Pre Administration Office Holder Fees	2,747.00	-	2,747.00
Pre Administration Legal Fees	14,687.06	-	14,687.06
Secured creditor distributions	-	50,000.00	50,000.00
Statement of Affairs Costs	12,500.00	-	12,500.00
<b>Total payments</b>	<b>43,316.33</b>	<b>152,308.58</b>	<b>195,624.91</b>
<b>Net floating charge receipts</b>	<b>274,957.26</b>	<b>13,781.37</b>	<b>288,738.63</b>
<b>Total net realisations</b>	<b>274,958.26</b>	<b>13,781.37</b>	<b>288,739.63</b>
<b>VAT control account</b>	<b>(10,415.41)</b>	<b>(5,787.57)</b>	<b>(16,202.98)</b>
<b>Balance</b>	<b>285,373.67</b>	<b>19,568.94</b>	<b>272,536.65</b>
<b>Made up as follows:</b>			
Barclays Bank Plc	264,542.85	7,993.80	272,536.65

## Statement of Affairs

		3 September 2020 to 2 September 2021 (£)	3 September 2021 to 2 March 2022 (£)	Total to 2 March 2022 (£)
	<b>Assets subject to a fixed charge</b>			
	<b>Receipts</b>			
1.00	Goodwill	1.00	-	1.00
	<b>Total receipts</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
	<b>Payments</b>			
	<b>Total payments</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Net fixed charge assets</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
	<b>Assets subject to floating charge</b>			
	<b>Receipts</b>			
	Bank interest gross	-	89.85	89.85
	Book debts	448,173.62	18,494.00	466,667.62
	Funds awaiting allocation	18,494.00	(18,494.00)	-
	Leasehold Land & Property	1.00	-	1.00
	Motor Vehicles	1.00	-	1.00
2.00	Plant & Machinery	2.00	-	2.00
1.00	Property Rights / Patents	1.00	-	1.00
	Sale of business	5.00	-	5.00
149,979.00	Stock	149,979.00	-	149,979.00
	Sundry debts & refunds	85.00	-	85.00
	<b>Total receipts</b>	<b>616,741.62</b>	<b>89.85</b>	<b>616,831.47</b>
	<b>Payments</b>			
	Debt Collection Fees	15,163.31	-	15,163.31
	Finance / Bank interest & charges	30.00	-	30.00
	Legal fees & Expenses	1,637.76	-	1,637.76
	Office holders' fees	-	100,000.00	100,000.00
	Office holders' expenses	-	225.00	225.00
	Pre Administration Legal Fees	27,234.00	-	27,234.00
	Pre Administration Office Holder Fees	5,093.00	-	5,093.00
	Secured creditor distributions	-	130,000.00	130,000.00
	<b>Total payments</b>	<b>49,158.07</b>	<b>230,225.00</b>	<b>279,383.07</b>

<b>Net floating charge receipts</b>	<b>567,583.55</b>	<b>(230,135.15)</b>	<b>337,448.40</b>
<b>Total net realisations</b>	<b>567,584.55</b>	<b>(230,135.15)</b>	<b>337,449.40</b>
<b>VAT control account</b>	<b>(1,520.37)</b>	<b>(19,020.03)</b>	<b>(20,540.40)</b>
<b>Balance</b>	<b>569,104.92</b>	<b>(211,115.12)</b>	<b>316,909.00</b>
<b>Made up as follows:</b>			
Barclays Bank Plc	566,064.18	(249,155.18)	316,909.00

	3 September 2020 to 2 September 2021 (£)	3 September 2021 to 2 March 2022 (£)	Total to 2 March 2022 (£)	
<b>Statement of Affairs</b>				
	<b>Assets subject to a fixed charge</b>			
	<b>Receipts</b>			
1.00	Goodwill	1.00	-	1.00
	<b>Total receipts</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
	<b>Payments</b>			
	<b>Total payments</b>	-	-	-
	<b>Net fixed charge assets</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
	<b>Assets subject to floating charge</b>			
	<b>Receipts</b>			
	Bank interest gross	-	114.57	114.57
	Book debts	992,869.17	297,213.00	1,290,082.17
	Funds awaiting allocation	298,156.80	-	-
1.00	Leasehold Land & Property	1.00	-	1.00
	Motor Vehicles	1.00	-	1.00
2.00	Plant & Machinery	2.00	-	2.00
	Property Rights / Patents	1.00	-	1.00
	Sale of business	5.00	-	5.00
2.00	Stock	2.00	-	2.00
	Sundry debts & refunds	1,774.95	-	1,774.95
	<b>Total receipts</b>	<b>1,292,812.92</b>	<b>297,327.57</b>	<b>1,291,983.69</b>
	<b>Payments</b>			
	Debt Collection Fees	46,465.99	-	46,465.99
	Finance / Bank interest & charges	63.58	-	63.58
	Legal fees & Expenses	3,150.45	1,788.50	4,938.95
	Office holders' fees	-	100,000.00	100,000.00
	Office holders' expenses	-	225.86	225.86
	Pre Administration Office Holder Fees	9,791.00	-	9,791.00
	Pre-Appointment Legal Fees	52,351.53	-	52,351.53
	Secured Creditor Distributions	500,000.00	150,000.00	650,000.00

<b>Total payments</b>	<b>111,822.55</b>	<b>252,014.36</b>	<b>863,836.91</b>
<b>Net floating charge receipts</b>	<b>1,180,991.37</b>	<b>45,313.21</b>	<b>428,146.78</b>
<b>Total net realisations</b>	<b>1,180,991.37</b>	<b>45,313.21</b>	<b>428,147.78</b>
<b>VAT control account</b>	<b>(2,397.85)</b>	<b>(17,647.17)</b>	<b>(20,045.02)</b>
<b>Balance</b>	<b>1,178,593.52</b>	<b>62,960.38</b>	<b>408,102.76</b>
<b>Made up as follows:</b>			
Barclays Bank Plc	678,593.52	(270,490.76)	408,102.76

**NFFP**

<b>Statement of Affairs</b>		<b>3 September 2020 to 2 September 2021 (£)</b>	<b>3 September 2021 to 2 March 2022 (£)</b>	<b>Total to 2 March 2022 (£)</b>
<b>Assets subject to a fixed charge</b>				
<b>Receipts</b>				
1.00	Goodwill	1.00	-	1.00
	<b>Total receipts</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
<b>Payments</b>				
	<b>Total payments</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Net fixed charge assets</b>	<b>1.00</b>	<b>-</b>	<b>1.00</b>
<b>Assets subject to floating charge</b>				
<b>Receipts</b>				
	Bank interest gross	-	1.72	1.72
	Leasehold Land & Property	1.00	-	1.00
	Motor Vehicles	1.00	-	1.00
2.00	Plant & Machinery	2.00	-	2.00
1.00	Property Rights / Patents	1.00	-	1.00
	Sale of business	5.00	-	5.00
9,001.00	Stock	9,001.00	-	9,001.00
	<b>Total receipts</b>	<b>9,011.00</b>	<b>1.72</b>	<b>9,012.72</b>
<b>Payments</b>				
	Corporation tax / Income tax	-	1,711.14	1,711.14
	Pre-Appointment Legal Fees	1,357.08	-	1,357.08
	<b>Total payments</b>	<b>1,357.08</b>	<b>1,711.14</b>	<b>3,068.22</b>
	<b>Net floating charge receipts</b>	<b>7,654.92</b>	<b>(1,709.42)</b>	<b>5,944.50</b>
	<b>Total net realisations</b>	<b>7,654.92</b>	<b>(1,709.42)</b>	<b>5,945.50</b>
	<b>VAT control account</b>	<b>271.19</b>	<b>(271.19)</b>	<b>-</b>
	<b>Balance</b>	<b>7,383.73</b>	<b>(1,438.23)</b>	<b>5,945.50</b>
<b>Made up as follows:</b>				
	Barclays Bank Plc	7,383.73	(1,438.23)	5,945.50



## Notes to the R&Ps

1. Amounts shown exclude VAT. Funds currently held may include monies due to HMRC or other members of a VAT Group, or exclude monies which will be received in due course from these parties.
2. The allocation of goodwill has been moved from floating to fixed in all entities;
3. The allocation of Freehold land and property costs have been moved from floating to fixed in NCRC;
4. During the period a VAT reconciliation has been undertaken. The balance of the VAT control account in the period therefore is reflective of this, with the cumulative position confirmed to be correct as at the period end;
5. The cumulative value of the prior period of the sundry debts and refunds in NARS has been amended to reflect a correction due to an incorrect allocation of funds relating to a VAT refund from a prior VAT return;
6. All Office holders fees have been drawn in accordance with the approved fixed fee basis as set out in Appendix C;
7. All funds are held in an interest bearing account;
8. As explained further in Appendix C, our fees are based on a combination of bases including a set fee in some entities and a % in other entities. The receipts and payments accounts shows the amounts paid in the period and total to date;
9. Our expenses / disbursements tables in Appendix B show what was paid in the period and total paid during the administration, in relation to 'Category 2' expenses in accordance with the policy explained in both Appendix B and our previous correspondence;
10. Remuneration and expenses have all been allocated to the floating accounts by agreement with the Secured Creditors and fee approving body.

# Appendix B: Expenses and Disbursements

Expenses are amounts properly payable by us as Administrators from the estate, but excludes our fees and distributions to creditors.

These include disbursements which are expenses met by and reimbursed to an office holder in connection with an insolvency appointment.

Expenses fall into two categories:

Expense	SIP 9 definition
Category 1	Payments to persons providing the service to which the expense relates who are not an associate of the office holder.
Category 2	Payments to our firm or our associates or which have an element of shared costs (for example, photocopying and mileage disbursements, or costs shared between different insolvent estates).

We don't need approval from creditors to draw Category 1 expenses as these have all been provided by third parties but we do need approval to draw Category 2 expenses. The body of creditors who approve our fees (in this case the Secured and Preferential Creditors) also has the responsibility for agreeing the policies for payment of Category 2 expenses.

The following table sets out the policy in relation to Category 2 expenses in respect of photocopying and mileage:

<b>Category 2</b>	<b>Photocopying</b>	Up to 10 pence per side copied, only charged for circulars to creditors and other bulk copying.
<b>Category 2</b>	<b>Mileage</b>	At a maximum of 64 pence per mile (up to 2,000cc) or 80 pence per mile (over 2,000cc) for petrol/diesel/hybrid vehicles/ up to a maximum of 72 pence for electric vehicles/ up to 12 pence per mile for bicycles

The following table provides a breakdown of the Category 2 expenses for each Company that have been incurred by us as administrators or our associates, together with details of the Category 1 expenses that have been incurred by PwC and will be recharged to the case:

**NCRC**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
1	PwC	Postage	44.00
1	PwC	Land Registry Fee	18.00
1	PwC	Out of Office Trip	19.00
<b>Total for the period 3 September 2021 to 2 March 2022</b>			<b>82.00</b>
<b>Brought forward as at 2 September 2021</b>			<b>8,539.00</b>
<b>Total to 2 March 2022</b>			<b>8,621.00</b>

**NARS**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
1	PwC	Postage	11.00
1	PwC	Printing	50.00
<b>Total for the period 3 September 2021 to 2 March 2022</b>			<b>61.00</b>
<b>Brought forward as at 2 September 2021</b>			<b>308.15</b>
<b>Total to 2 March 2022</b>			<b>369.15</b>

**MVR**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
No disbursements paid during the period.			-
<b>Total for the period 3 September 2021 to 2 March 2022</b>			<b>-</b>
<b>Brought forward as at 2 September 2021</b>			<b>225.00</b>
<b>Total to 2 March 2022</b>			<b>225.00</b>

**NSN**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
No disbursements paid during the period.			-
<b>Total for the period 3 September 2021 to 2 March 2022</b>			<b>-</b>
<b>Brought forward as at 2 September 2021</b>			<b>225.86</b>
<b>Total to 2 March 2022</b>			<b>225.86</b>

**NFFP**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
		No disbursements paid during the period.	-
		<b>Total for the period 3 September 2021 to 2 March 2022</b>	-
		<b>Brought forward as at 2 September 2021</b>	<b>232.42</b>
		<b>Total to 2 March 2022</b>	<b>232.42</b>

**HBL**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
		No disbursements paid during the period.	-
		<b>Total for the period 3 September 2021 to 2 March 2022</b>	-
		<b>Brought forward as at 2 September 2021</b>	<b>20.00</b>
		<b>Total to 2 March 2022</b>	<b>20.00</b>

**JCC**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
		No disbursements paid during the period.	-
		<b>Total for the period 3 September 2021 to 2 March 2022</b>	-
		<b>Brought forward as at 2 September 2021</b>	<b>20.00</b>
		<b>Total to 2 March 2022</b>	<b>20.00</b>

**JCCG**

<b>Category</b>	<b>Costs incurred by</b>	<b>Policy</b>	<b>Costs incurred (£)</b>
		No disbursements paid during the period.	-
		<b>Total for the period 3 September 2021 to 2 March 2022</b>	-
		<b>Brought forward as at 2 September 2021</b>	<b>20.00</b>
		<b>Total to 2 March 2022</b>	<b>20.00</b>

## SARC

Category	Costs incurred by	Policy	Costs incurred (£)
		No disbursements paid during the period.	-
<b>Total for the period 3 September 2021 to 2 March 2022</b>			<b>-</b>
<b>Brought forward as at 2 September 2021</b>			<b>20.00</b>
<b>Total to 2 March 2022</b>			<b>20.00</b>

The expense policy set out above has been approved by the relevant creditors.

The tables on the next pages provide details of the expenses incurred in the administration:

The tables also exclude any potential tax liabilities that we may need to pay as an administration expense because amounts becoming due will depend on the position at the end of the tax accounting period.

The tables should be read in conjunction with the relevant receipts and payments accounts at Appendix A, which shows expenses actually paid during the period and the total paid to date for each entity:

## NCRC

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Agents fees - Property and Assets (1)	209,232.22	17,260.22	226,492.44	46,000.00	272,492.44	310,000.00	(37,507.56)
Bank Charges	430.00	60.00	490.00	120.00	610.00	500.00	110.00
Debt collection fees (2)	274,906.26	-	274,906.26	-	274,906.26	-	274,906.26
Employee and Subcontractor costs and expenses	127.28	-	127.28	-	127.28	-	127.28
Insurance	212,952.50	6,194.16	219,146.66	4,139.52	223,286.18	112,500.00	110,786.18
Legal Fees & Expenses - Mayer Brown LLP (3)	104,582.58	111,542.50	216,125.08	50,000.00	266,125.08	50,000.00	216,125.08
Legal Fees & Expenses - Shepherd and Wedderburn LLP	15,350.00	11,295.00	26,645.00	-	26,645.00	20,350.00	6,295.00
Office Holders fees	500,000.00	100,000.00	600,000.00	319,000.00	919,000.00	919,000.00	-
Office Holders disbursements	8,487.13	82.00	8,569.13	500.00	9,069.13	2,500.00	6,569.13
Pre-appointment Office Holders fees	91,606.00	-	91,606.00	-	91,606.00	91,606.00	-
Pre-appointment agents fees (Burstons Cook)	2,160.00	-	2,160.00	-	2,160.00	2,160.00	-
Pre-appointment legal fees (Shepherd & Wedderburn LLP)	5,000.00	-	5,000.00	-	5,000.00	5,000.00	-

Pre-appointment legal fees (Mayer Brown LLP)	489,674.00	-	489,674.00	-	489,674.00	489,816.00	(142.00)
Pre-appointment legal fees (Counsel)	25,000.00	-	25,000.00	-	25,000.00	25,000.00	-
Salaries and wages	7,695.90	-	7,695.90	-	7,695.90	7,695.00	0.90
Storage costs	-	-	0.00	100.00	100.00	100.00	-
Statutory Advertising	249.00	-	249.00	90.00	339.00	83.00	256.00
<b>Total</b>	<b>1,947,452.87</b>	<b>246,433.88</b>	<b>2,193,886.75</b>	<b>419,949.52</b>	<b>2,613,836.27</b>	<b>2,036,310.00</b>	<b>577,526.27</b>

- (1) Additional costs were incurred due to the extension of the administration and additional property issues which have arisen which were not foreseen.
- (2) As noted in our previous progress reports dated 30 March 2021, book debt collection fees due to the Purchaser in accordance with the terms of the sale agreement were not included in the initial estimate due to being omitted from the table in error.
- (3) Insurance schedules have previously been reissued to take into account various property assignments. We are currently agreeing the final position in respect of insurance fees which is subject to change;
- (4) The brought forward position has changed since the last report due to an insurance review of all insurance charges to date and demonstrates the revised value payable up to the end of the prior period;
- (5) Unbilled WIP in the period only includes those costs directly payable by the Administrators. Legal fees have exceeded our original estimates due to additional unforeseen circumstances arising for which legal advice and assistance was required.

## NARS

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Legal fees and expenses - Mayer Brown LLP - (1)	12,812.86	-	12,812.86	5,000.00	17,812.86	1,000.00	16,812.86
Legal Fees & Expenses - Blake Morgan LLP (1)	750.00	1,250.00	2,000.00	-	2,000.00	-	2,000.00
Bank Charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	-	-	0.00	0.00	1,000.00	(1,000.00)
Office holders disbursements	308.15	61.00	369.15	150.00	519.15	1,000.00	480.85
Statutory advertising	-	-	0.00	90.00	90.00	83.00	7.00
Storage costs	-	-	0.00	100.00	100.00	100.00	-
PAYE/NIC and pension deductions	569.21	-	569.21	-	569.21	0.00	569.21
Pre administration Office Holders Fees	2,747.00	-	2,747.00	-	2,747.00	2,747.00	-
Pre administration Legal fees	14,687.06	-	14,687.06	-	14,687.06	14,687.00	0.06
Statement of affairs costs	12,500.00	-	12,500.00	-	12,500.00	-	12,500.00
Office Holders fees	-	100,000.00	100,000.00	40,500.00	140,500.00	140,500.00	-
<b>Total</b>	<b>44,374.28</b>	<b>101,311.00</b>	<b>145,685.28</b>	<b>45,940.00</b>	<b>191,625.28</b>	<b>161,217.00</b>	<b>30,408.28</b>

- (1) Unbilled WIP in the period only includes those costs directly payable by the Joint Administrators. Legal fees have exceeded our original estimates due to additional unforeseen circumstances arising for which legal advice and assistance was required.

**MVR**

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	30.00	-	30.00	50.00	80.00	200.00	(120.00)
Insurance	-	-	-	-	-	5,000.00	(5,000.00)
Debt collection fees - (1)	15,163.31	-	15,163.31	-	15,163.31	-	15,163.31
Legal fees and expenses - Mayer Brown LLP	1,637.76	-	1,637.76	-	1,637.76	1,000.00	637.76
Pre administration Legal Fees	27,234.00	-	27,234.00	-	27,234.00	27,234.00	-
Pre administration Office Holder fees	5,093.00	-	5,093.00	-	5,093.00	5,093.00	-
Office Holders disbursements	225.00	-	225.00	250.00	475.00	1,000.00	(525.00)
Office Holders fees	-	100,000.00	100,000.00	41,500.00	141,500.00	141,500.00	-
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>49,383.07</b>	<b>100,000.00</b>	<b>149,383.07</b>	<b>41,990.00</b>	<b>191,373.07</b>	<b>181,210.00</b>	<b>10,163.07</b>

(1) As noted in our progress report dated 30 March 2021 Originally book debt collection fees due to the Purchaser in accordance with the terms of the sale agreement were not included in the initial estimate due to being omitted from the table in error.

**NSN**

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	63.58	-	63.58	70.00	133.58	100.00	33.58
Debt collection fees - (1)	46,465.99	-	46,465.99	-	46,465.99	-	46,465.99
Insurance	-	-	-	112,500.00	112,500.00	112,500.00	-
Legal fees and expenses - Mayer Brown LLP	4,150.45	1,788.50	5,938.95	-	5,938.95	1,000.00	4,938.95
Office Holders fees	-	100,000.00	100,000.00	117,000.00	217,000.00	217,000.00	-
Office Holder disbursements	225.86	-	225.86	500.00	725.86	1,000.00	(274.14)
Pre Administration Office Holder Fees	9,791.00	-	9,791.00	-	9,791.00	9,791.00	-
Pre Administration Legal Fees	52,531.53	-	52,531.53	-	52,531.53	52,352.00	179.53
Statutory advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>113,228.41</b>	<b>101,788.50</b>	<b>215,016.91</b>	<b>230,260.00</b>	<b>445,276.91</b>	<b>393,926.00</b>	<b>51,350.91</b>

- (1) As noted in our progress report dated 30 March 2021 Originally book debt collection fees due to the Purchaser in accordance with the terms of the sale agreement were not included in the initial estimate due to being omitted from the table in error.

## JCC

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	266.04	266.04	-	266.04	5,000.00	(4,733.96)
Legal Costs	-	-	-	250.00	250.00	250.00	-
Office Holders fees	-	-	-	5,000.00	5,000.00	5,000.00	-
Office Holders disbursements	20.00	-	20.00	200.00	220.00	500.00	(280.00)
Pre-Administration costs - Office Holder fees	291.00	-	291.00	-	291.00	291.00	-
Pre-Administration costs - Legal fees	1,577.00	-	1,577.00	-	1,577.00	1,577.00	-
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>1,888.00</b>	<b>-</b>	<b>2,154.04</b>	<b>5,740.00</b>	<b>7,894.04</b>	<b>12,901.00</b>	<b>(5,006.96)</b>

## JCCG

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	198.46	198.46	-	198.46	5,000.00	(4,801.54)
Legal Costs	-	-	-	-	-	250.00	(250.00)
Office Holders fees	-	-	-	1,500.00	1,500.00	1,500.00	-
Office Holders disbursements	20.00	-	20.00	480.00	500.00	500.00	-
Pre-Administration costs - Office Holder fees	23.00	-	23.00	-	23.00	23.00	-
Pre-Administration costs - Legal fees	124.00	-	124.00	-	124.00	124.00	-
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>167.00</b>	<b>-</b>	<b>365.46</b>	<b>2,270.00</b>	<b>2,635.46</b>	<b>7,680.00</b>	<b>(5,044.54)</b>



## SARC

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	365.28	365.28	-	365.28	5,000.00	(4,634.72)
Legal Costs	-	-	-	250.00	250.00	250.00	-
Office Holders fees	-	-	-	5,000.00	5,000.00	5,000.00	-
Office Holders disbursements	20.00	-	20.00	250.00	270.00	500.00	(230.00)
Pre-Administration costs - Office Holder fees	94.00	-	94.00	-	94.00	94.00	-
Pre-Administration costs - Legal fees	502.00	-	502.00	-	502.00	502.00	-
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>616.00</b>	<b>-</b>	<b>981.28</b>	<b>5,790.00</b>	<b>6,771.28</b>	<b>11,629.00</b>	<b>(4,857.72)</b>

## NFFP

Nature of Expenses	Brought forward from preceding period (£)	Incurred in the period under review (£)	Cumulative (£)	Estimated future (£)	Anticipated total (£)	Initial estimate (£)	Variance (£)
Bank charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	1,000.00	1,000.00	-	1,000.00	5,000.00	(4,000.00)
Legal Costs	-	-	-	-	-	250.00	(250.00)
Office Holders fees	-	-	-	6,000.00	6,000.00	6,000.00	-
Office Holders disbursements	232.42	-	232.42	250.00	482.42	500.00	(17.58)
Pre-Administration costs - Office Holder fees	250.00	-	250.00	-	250.00	250.00	-
Pre-Administration costs - Legal fees	1,357.08	-	1,357.08	-	1,357.08	1,357.00	0.08
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>1,839.50</b>	<b>-</b>	<b>2,839.50</b>	<b>6,540.00</b>	<b>9,379.50</b>	<b>13,640.00</b>	<b>(4,260.50)</b>

**HBL**

<b>Nature of Expenses</b>	<b>Brought forward from preceding period (£)</b>	<b>Incurred in the period under review (£)</b>	<b>Cumulative (£)</b>	<b>Estimated future (£)</b>	<b>Anticipated total (£)</b>	<b>Initial estimate (£)</b>	<b>Variance (£)</b>
Bank charges	-	-	-	100.00	100.00	100.00	-
Insurance	-	801.92	801.92	-	801.92	5,000.00	(4,198.08)
Legal Costs	-	-	-	-	-	250.00	(250.00)
Office Holders fees	-	-	-	7,500.00	7,500.00	7,500.00	-
Office Holders disbursements	20.00	-	20.00	480.00	500.00	500.00	-
Pre Administration costs - Office Holder fees	105.00	-	105.00	-	105.00	105.00	-
Pre Administration costs - Legal fees (1)	582.00	-	582.00	-	582.00	582.00	-
Statutory Advertising	-	-	-	90.00	90.00	83.00	7.00
Storage costs	-	-	-	100.00	100.00	100.00	-
<b>Total</b>	<b>707.00</b>	<b>-</b>	<b>1,508.92</b>	<b>8,270.00</b>	<b>9,778.92</b>	<b>14,220.00</b>	<b>(4,441.08)</b>

# Appendix C: Remuneration update

Our fees were initially approved on a fixed fee basis (see table below) by the Secured and Preferential Creditors in respect of NARS and NCRC and by the Secured Creditors in respect of MVR, NSN, JCC, JCCG and SARC as set out below. During the period of this report, we also obtained fee approval on a fixed fee basis from the Unsecured Creditors of NFFP and HBL.

For NARS, MVR, NSN and MVR, in August 2021 we obtained approval from the Secured Creditors and from the Secured and Preferential Creditors in respect of NCRC and NARS, to change the basis of our fees under Rule 18.29 of IR86 due to a material and substantial change in the circumstances which was not taken into account when the original fee basis was fixed. Further details on this matter can be found in our second Remuneration Report dated 5 August 2021 and details of the revised fee agreement are shown below.

Our agreed fixed fee per company is as follows:

Company	Original agreed fixed fee (Nov 20) (£)	Uplifted fixed fee (Aug 21) (£)
NARS	125,000.00	140,500.00*
MVR	125,000.00	141,500.00*
NCRC	753,000.00	919,000.00*
NSN	175,000.00	217,000.00*
JCC	5,000.00	5,000.00
JCCG	1,500.00	1,500.00
SARC	5,000.00	5,000.00
NFFP	-	6,000.00
HBL	-	7,500.00
<b>Total</b>	<b>1,190,000.00</b>	<b>1,443,000.00</b>

\*These are the companies where the basis of the fees was changed.

To date, we have drawn post appointment fees of £600,000 in NCRC, £100,000 in NARS, £100,000 in MVR and £100,000 in NSN. Further fees will be drawn in due course.

## Percentage of realisations

As detailed earlier in the report, the LTO granted to the Purchaser as part of the sale on appointment has been extended for 9 months longer than the initial period. A significant amount of extra work has been required for which time costs have been incurred. This work should not have an adverse impact on the outcome for creditors;

we have therefore agreed with the Purchaser that they will contribute to these additional costs. These costs will be finalised in the coming months.

By way of a reminder to creditors, it has been agreed with the Secured and Preferential creditors of NCRC that the remuneration we draw for the work that the Purchaser pays for is calculated as 100% of the amount received from the Purchaser. These costs will be drawn from NCRC given that all remaining properties sit within this entity.

We set out later in this Appendix details of our work to date, anticipated future work, disbursements, subcontracted work and payments to associates.

**Payments to associates**

No payments have been made to associates or any party who could reasonably be perceived as an associate during the period of this report. Relevant parties have been chosen due to their specific area of expertise or technical knowledge and payments to those parties based on standard commercial terms.

## Our work in the period

In the following table we provide more detail on the work we have done in the period across all the Companies. Where matters relate to a specific company/Companies, this is clearly identified.

Work Undertaken	Why the work was necessary	What, if any, financial benefit the work provided to creditors or whether it was required by statute
Accounting and Treasury (NCRC, NARS, MVR, NSN and NFFP only)		
<ul style="list-style-type: none"> <li>Processing receipts, payments and journals</li> <li>Performing bank account reconciliations</li> <li>Raising payment in respect of monthly rent and service charge for LTO properties (NCRC only)</li> <li>Performing reconciliations of property costs incurred in the LTO (NCRC only)</li> </ul>	<ul style="list-style-type: none"> <li>Ensuring good stewardship of funds held on behalf of creditors</li> </ul>	<ul style="list-style-type: none"> <li>To ensure the proper management of the funds that will in due course be distributed to creditors</li> </ul>
Strategy and Planning (all Companies)		
<ul style="list-style-type: none"> <li>Holding internal meetings to discuss the ongoing progress of the case</li> <li>Conducting case reviews</li> <li>Planning timetables in relation to distributions within relevant entities</li> <li>Exit strategy planning;</li> <li>Providing regular updates to the Administrators</li> </ul>	<ul style="list-style-type: none"> <li>To ensure proper management of the administrations</li> </ul>	<ul style="list-style-type: none"> <li>To ensure orderly management and case progression in a cost effective manner</li> </ul>
Sale of Business (all Companies)		
<ul style="list-style-type: none"> <li>Fulfilling our duties and obligations under the sale agreement</li> <li>Ensuring due repayment for tasks undertaken</li> <li>Liaising with the Purchaser and solicitors</li> </ul>	<ul style="list-style-type: none"> <li>Carrying out contractual obligations under the sale agreement</li> </ul>	<ul style="list-style-type: none"> <li>Maximises asset realisations and potential returns to creditors</li> <li>Mitigates certain claims such as employee claims so the number and value of creditors is reduced</li> </ul>
Property (NCRC only)		
<ul style="list-style-type: none"> <li>Obtain funds from the Purchaser in order to pay rent, service charge and insurance in accordance with the LTO</li> <li>Liaising with agents and landlords where appropriate</li> <li>Liaising with Purchaser and lawyers in relation to LTO</li> <li>Assignment of the leases for the leasehold properties</li> </ul>	<ul style="list-style-type: none"> <li>To recover the maximum value for assets</li> <li>To mitigate creditor claims</li> </ul>	<ul style="list-style-type: none"> <li>Maximises potential returns to creditors</li> </ul>

- Agree the surrender with landlords of sites the Purchaser has vacated
- Oversight role in relation to the lease surrender/new lease process
- Negotiation and sale of freehold/ long leasehold properties
- Liaising with lawyers and agents in relation to sales of freehold properties
- Liaising with the Purchaser and Lawyers in relation to extending the period of the LTO

#### Assets (for companies as stated below)

##### Debtors & Refunds

- |  |   |  |
|--|---|--|
| <ul style="list-style-type: none"> <li>• Reconciliation of funds received in relation to book debts: (NCRC/NARS/MVR)</li> <li>• Liaising with the Purchaser regarding book debt collections: (NCRC/NARS/MVR)</li> <li>• Conclusion of the debtor work stream and ongoing monitoring of any debtor payments: (NCRC/NARS/MVR)</li> </ul> | <ul style="list-style-type: none"> <li>• To recover the maximum value for assets</li> </ul> | <ul style="list-style-type: none"> <li>• Maximises potential returns to creditors</li> </ul> |
|--|---|--|

##### Legal claims (NCRC and NARS only)

- |   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• Liaising with solicitors engaged in claims against NCRC and NARS in respect of various issues to settle claims and recover any damages payable to the Companies.</li> <li>• Settling disputes in respect of applications to lift the statutory moratorium by third parties.</li> <li>• Continuing asset realisation efforts in respect of potential litigation which may give rise to a significant award</li> </ul> | <ul style="list-style-type: none"> <li>• To recover the maximum value for assets</li> <li>• To mitigate creditor claims</li> </ul> | <ul style="list-style-type: none"> <li>• Maximises potential returns to creditors</li> </ul> |
|---|--|--|

##### Insurance (all companies)

- |   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• Reviewing insurance policies to ensure they remain relevant</li> <li>• Corresponding with insurer regarding ongoing insurance requirements</li> <li>• Apportioning insurance costs to recharge to Purchaser</li> <li>• Liaising with insurers and where required seeking legal advice regarding ongoing legal claims against the Companies which have full or partial insurance cover</li> <li>• Liaising with pre-appointment insurers to ensure PI claims raised are dealt with appropriately</li> </ul> | <ul style="list-style-type: none"> <li>• To recover the maximum value for assets and reduce creditor claims where insured</li> </ul> | <ul style="list-style-type: none"> <li>• Maximises potential returns to creditors</li> </ul> |
|---|--|--|

#### Creditors (for companies as stated below)

- |   |  |  |
|---|--|--|
| <p>General (all Companies)</p> <ul style="list-style-type: none"> <li>• Corresponding with Unsecured Creditors regarding their claims and the prospects of future dividends</li> <li>• Updating the website with updates for</li> </ul> | <ul style="list-style-type: none"> <li>• To provide creditors with information requested.</li> <li>• Updating</li> </ul> | <ul style="list-style-type: none"> <li>• Allows for the proper distribution of funds to creditors</li> </ul> |
|---|--|--|

<p>creditors</p> <ul style="list-style-type: none"> <li>Monitoring the dedicated email mailbox</li> <li>Arranging access to an online portal for all creditors so they can receive updates on the status of their claims</li> <li>Receiving and following up and preparing correspondence to creditor enquiries via telephone, email and post</li> </ul>	<p>creditors and providing updates on case progression</p>
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<p>Secured Creditors (all Companies except NFFP &amp; HBL)</p> <ul style="list-style-type: none"> <li>Preparing updates for the Secured Creditors</li> <li>Payment of dividends to the Secured Creditors as set out earlier in this report</li> </ul>	<ul style="list-style-type: none"> <li>To distribute funds to the creditors</li> <li>To provide creditors with information requested and keep them apprised of the position in relation to recovery of their debt</li> </ul>	<ul style="list-style-type: none"> <li>Direct benefit through distributions</li> <li>To ensure creditors are provided with the necessary information</li> </ul>
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Employees and Pensions (NCRC/NARS/MVR only)

<p>Pensions (NCRC/NARS/MVR/NFFP only)</p> <ul style="list-style-type: none"> <li>Liaison with numerous parties to ascertain pensions and employee risk benefits information</li> <li>Correspondence with The Pensions Regulator</li> <li>Liaising with the Purchaser regarding pension payments they are liable for under the terms of the sale and purchase agreements</li> </ul>	<ul style="list-style-type: none"> <li>To ensure compliance with the pension legislation</li> <li>To provide former employees with information and deal with any legacy claims from former employees</li> </ul>	<ul style="list-style-type: none"> <li>Ensures that claims of former employees are dealt with and, where appropriate, to allow them to continue claims which may be met by third parties such as insurers or the Redundancy Payments Services</li> <li>Compliance with statutory and regulatory requirements</li> </ul>
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<p>Employees (NCRC/NARS only)</p> <ul style="list-style-type: none"> <li>Writing and responding to all relevant tribunals and parties, to stay the litigation by reason of the administration</li> <li>Agreeing terms of Judgement by Consent with former employees who had claimed a Protective Award</li> <li>Writing to claimants to invite submission of proof of debt form and withdrawal of claims</li> <li>Liaising with the redundancy Payments Service regarding redundant employees</li> </ul>	<ul style="list-style-type: none"> <li>To ensure compliance with the statutory and regulatory rights of employees</li> <li>To provide former employees with information and assist them with making claims</li> </ul>	<ul style="list-style-type: none"> <li>Ensures that claims of former employees are dealt with and, where appropriate, to allow them to continue claims which may be met by third parties such as insurers or the Redundancy Payments Services</li> <li>Compliance with statutory and regulatory requirements</li> </ul>
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## Statutory and Compliance (for all companies)

### Progress Reports

- Drafting and reviewing progress reports to creditors including preparing receipts and payments accounts and statutory information
- Circulating notice of the progress reports to creditors and the Registrar of Companies
- To meet the statutory duties of the Administrators
- Statutory or regulatory duties of the Administrators

### Other statutory and compliance

- Filing of statutory documents and uploading to Companies House
- Updating checklists and diary management system
- To meet the statutory duties of the Administrators
- Statutory or regulatory duties of the Administrators

## Tax and VAT (for all companies)

### Tax

- Preparation of tax computations and strategy planning around timings in relation to final tax returns
- Carrying out tax review and subsequent enquiries
- To meet the statutory duties of the Administrators
- Statutory duties of the Administrators
- Mitigation of any tax liability to the estate

### VAT

- Finalising option to tax position in respect of all relevant properties
- Carrying out VAT review and dealing with any subsequent queries
- Preparing VAT returns, and payment of Group liability to HMRC and arranging for any necessary intercompany payments in respect of any VAT refunds due.
- Completion of VAT journaling following submission of VAT returns
- To meet the statutory duties of the Administrators
- Statutory duties of the Administrators



## Our future work

We still need to do the following work to achieve the purposes of the administrations. Where matters relate to specific entities, this is clearly identified.

<b>Work undertaken</b>	<b>What, if any, financial benefit the work provided to creditors or whether it was required by statute</b>
<b>Accounting and Treasury</b> (NCRC, NARS, MVR, NSN and NFFP only)	
<ul style="list-style-type: none"><li>• Processing receipts, payments and journals</li><li>• Performing bank account reconciliations</li><li>• Payment of office holders fees in respect of works undertaken</li><li>• Payment of expenses and disbursements incurred</li><li>• Continuing to pay LTO invoices and receive payments in respect of these (NCRC only)</li><li>• Distributions to Secured, Preferential and Unsecured Creditors where applicable</li><li>• Payment of any unclaimed dividends to ISA</li><li>• Bank account closure</li></ul>	<ul style="list-style-type: none"><li>• Ensuring good stewardship of funds held on behalf of creditors and to ensure the proper management of the funds that will in due course be distributed to creditors</li></ul>
<b>Administration</b> (for all companies)	
<b>Strategy &amp; Planning</b>	
<ul style="list-style-type: none"><li>• Hold internal meetings to discuss ongoing progression of the case</li><li>• Maintaining estimated outcome statement</li><li>• Review of time costs against fees estimate</li><li>• Planning for the most efficient route for closure</li></ul>	<ul style="list-style-type: none"><li>• To ensure orderly management and case progression</li></ul>
<b>Closure Procedures</b>	
<ul style="list-style-type: none"><li>• Obtaining clearances from third parties</li><li>• Completing checklists and diary management system</li><li>• Filing statutory documents</li><li>• Closing down internal systems</li></ul>	<ul style="list-style-type: none"><li>• To comply with statutory obligations</li></ul>
<b>Assets</b> (for companies as stated below)	
<b>Property (NCRC only)</b>	
<ul style="list-style-type: none"><li>• Continuing to obtain funds from the Purchaser in order to pay rent, service charge and insurance in accordance with the LtO</li><li>• Liaising with agents and landlords where appropriate</li><li>• Liaising with Purchaser and lawyers in relation to LTO to finalise property matters</li><li>• Continuing with the assignment of the final lease for the leasehold properties</li><li>• Continuing to agree the surrender with landlords of sites the Purchaser has vacated where appropriate</li><li>• Finalisation of the oversight role in relation to the lease surrender/new lease process</li></ul>	<ul style="list-style-type: none"><li>• To comply with the duties of the Administrators under the SPA</li><li>• To settle costs funded by the Purchaser that would be considered an expense of the administrations</li></ul>

- Complete a final reconciliation of LTO and pay any surplus funds back to Purchaser
- Review Insurance arrangements and obtain additional insurance if appropriate

#### **Asset Recoveries (NCRC only)**

- Holding internal meetings to discuss status of any litigation matters which may arise
- Attending to negotiations and settlement matters where appropriate
- Maximises potential returns to creditors

#### **Insurance (NCRC, JCC, JCCG, SARC and HBL only)**

- Corresponding with insurer regarding ongoing insurance requirements
- Dealing with any claims in relation to pre-administration trade including potential recovery under the pre-administration business interruption policy
- Liaising with insurers regarding ongoing legal claims against the Companies which have full or partial insurance cover
- Maximises potential returns to creditors

### **Creditors (for all companies)**

#### **Creditor enquiries**

- Receiving and following up creditor enquiries via telephone, email and post
- Reviewing and preparing correspondence to creditors and their representatives
- Receiving and filing proofs of debts
- Updating creditors and providing updates on case progression
- Ultimately relates to returning funds to creditors

#### **Secured creditors (excluding NFFP & HBL)**

- Preparing updates to Secured creditors
- Responding to Secured creditors' queries
- Making further distributions in accordance with security entitlements
- To keep the Secured Creditors appraised of the position in relation to recovery of their debt

#### **Unsecured claims**

- Dealing with proofs of debt for dividend purposes
- Reviewing claims received on the creditor portal
- Receiving proofs of debt and maintaining register
- Adjudicating claims and undertaking an initial comparison with amounts in the directors' statement of affairs, including requesting further information from claimants
- Preparing correspondence to claimants advising outcome of adjudication and advising of intention to declare dividend
- Advertising intention to declare dividends, where relevant
- Calculating dividend rates and preparing dividend files, where relevant
- Preparing correspondence to creditors announcing declaration of dividend, where relevant
- Preparing and paying distribution to preferential and Unsecured Creditors, where relevant
- Ultimately relates to returning funds to creditors

## Employees and Pensions (NARS/NCRC/MVR/NFFP only)

### Employees (NARS/NCRC only)

- Finalisation of the agreement of employees' unsecured claims
  - Dealing with employee queries
  - Issuing statutory notices upon ceasing to act
  - Continuing to deal with any tribunal claims which may arise
  - Communications with Employment Tribunal, ACAS and civil proceedings regarding ongoing proceedings
  - Continue discussions with the Purchaser to obtain the supporting documentation required to adjudicate claims received from former employees
  - Ensuring civil court matters are brought to a conclusion in the administration process
- To comply with statutory obligations

### Pensions (NARS/NCRC/MVR/NFFP only)

- Dealing with general pension scheme issues and the Pension Protection Fund
- Issuing of statutory notices in respect of occupational pension schemes operated by the Group, on ceasing to act to the Pension Protection Fund, along with copies to The Pensions Regulator and Trustees as appropriate

## Statutory and Compliance (for all companies)

### Progress reports and extensions

- Preparing and issuing third periodic and final progress reports to creditors and the Registrar
  - Preparing the relevant documents to seek an extension to the administrations where necessary
- To comply with statutory obligations

### Books and records / company data

- Sending any case files to storage
  - Continuing to liaise with the Purchaser regarding the recovery of records held in external storage facilities
- To comply with statutory obligations

### Other statutory and compliance

- Filing of statutory documents
  - Updating checklists and diary management systems
  - Preparing closure documents and filing the notice of move to dissolution with the Registrar
  - Maintenance of the website and uploading creditor updates
  - Closure of internal systems and databases
- To comply with statutory obligations

## Tax and VAT (for all companies)

### Tax

- Preparing final tax computations
  - Liaising with HMRC and obtaining tax clearances
- To comply with statutory obligations

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## VAT

- Liaising with HMRC
  - Preparing and submitting quarterly VAT returns
  - Reconcile VAT returns to our accounting system to ensure all VAT has been adequately disclosed / recovered from HMRC
  - Deregistration of VAT and submission of VAT 426s if required
  - Managing members of the VAT Group
- To comply with statutory obligations
- 

Included in the above table are tasks that we must perform that may not directly benefit creditors financially. These typically relate to fulfilling obligations imposed by statute or regulatory bodies. Other work streams such as Property, Debtors and Creditors provide a financial benefit by realising assets for the benefit of the estate and returning these funds to the relevant class of creditor.

## Our relationships

We have no business or personal relationships with the parties who approve our fees or who provide services to the administration where the relationship could give rise to a conflict of interest. This applies to all Companies.

## Details of subcontracted work

The following work, which we or our staff would normally do, has been done by subcontractors:

### Professionals and subcontractors

Service provided	Name of firm	Reason selected	Basis of fees	Amount Paid Cumulative (£)
Legal advice, including: <ul style="list-style-type: none"><li>• Advising on the appointment of the Administrators;</li><li>• Validity of security and validity of appointment advice;</li><li>• Finalisation of the pre-packaged sale agreement and ancillary documents relating thereto;</li><li>• Advice and support in relation to the Licence to Occupy agreements;</li><li>• Advice regarding various litigation matters, settlement negotiations and dealing with drafting, reviewing and filing of court documents;</li><li>• Work in connection with the Companies change of name; and</li><li>• General advice provided to the Administrators in support of their statutory duties.</li></ul>	Mayer Brown International LLP	Industry knowledge / insolvency expertise	Time costs and disbursements	NCRC - 126,546.58 NARS - 12,813.06 MVR - 1,637.76 NSN - 4,938.95
Legal advice, including: <ul style="list-style-type: none"><li>• Advice regarding recovery of disputed funds.</li></ul>	Blake Morgan LLP	Insolvency expertise /	Time costs and disbursements	NARS - 2,000.00

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		conflict counsel		
Legal advice, including: <ul style="list-style-type: none"> <li>• Advice and support in relation to the LTO agreements;</li> <li>• Assistance with the granting of an extension of the LTO; and</li> <li>• Assisting with the completion of surrenders and assignments to the Purchaser of Scottish properties.</li> </ul>	Shepherd and Wedderburn LLP	Scottish insolvency expertise / Scottish legal qualification	Time costs and disbursements	NCRC - 11,341.00
Legal advice, including: <ul style="list-style-type: none"> <li>• Advice in respect of insurance recoveries.</li> </ul>	K & L Gates LLP	Company knowledge / Industry expertise	Time cost and disbursements	Nil
Property advice, including <ul style="list-style-type: none"> <li>• Sale of remaining freehold property</li> <li>• Recovery of rent deposits</li> </ul>	Burston Cook	Company knowledge / sector expert	Percentage of realisations	NCRC only: 11,816.45
Property advice, including <ul style="list-style-type: none"> <li>• Day 1 support in securing assets and properties;</li> <li>• Arranging removal of hazardous material from closed sites; and</li> <li>• Arranging for collection of paperwork from closed sites.</li> </ul>	European Valuations	Industry knowledge / insolvency expertise	Fixed fee for site / visit	NCRC only: 11,894.32
Insurance	Marsh	Industry Knowledge	Fixed fee	Nil

We require all third party professionals to submit time costs analyses and narrative or a schedule of realisations achieved in support of invoices rendered. We undertake the following steps to review professional firms' costs:

- comparisons with upfront budgets;
- review of time costs analysis;
- review of disbursements claimed; and
- ongoing dialogues with regards to the work being performed

# Appendix D:

## Pre-administration costs

### Approval of pre-administration costs

The pre-administration costs are subject to approval under Rule 3.52 IR16.

During the period covered by this report we requested approval of these in our Remuneration Report for HBL and NFFP.

The Unsecured Creditors approved these pre administration costs. The legal fees have been paid and the office holders' fees will be drawn in due course.

### NFFP

Pre-administration office holders' fees	250.00
Pre-administration legal fees	1,357.00
<b>Total</b>	<b>1,607.00</b>

### HBL

Pre-administration office holders' fees	105.00
Pre-administration legal fees	582.00
<b>Total</b>	<b>687.00</b>

At the date of our appointment as Administrators, the total unpaid pre-administration costs for the Companies were as shown below:

Firm	Services	Amount Unpaid £
PwC	Administrators-in-waiting*	313,444
Mayer Brown	Sale and purchase agreement and appointment documents	588,650
Counsel	Court hearing for the administrations	25,000
Burston Cook	Valuation fee	2,160
<b>Total</b>		<b>929,254</b>

*\*The Administrators have not sought to draw unpaid pre-appointment costs in full. We requested approval for £110,000 only.*

The pre-administration costs for NCRC, NARS, MVR, NSN, JCC, JCCG and SARC were approved in the previous period and are therefore not detailed in this report. However, we have detailed below the split of the pre administrations costs by hour and grade as this was not previously included in the Administrators Proposals.

The pre administration fees have been drawn in NCRC, NARS, MVR and NSN as shown in the receipts and payments accounts and will be drawn in JCC, JCCG and SARC once those entities have the funds available to do so.

In the period we have not drawn any additional pre-appointment fees. The fees for JCC and JCCG will be drawn in due course once funds are available in those entities. It is anticipated that this will be concluded in the coming months.

# Appendix E: Other information

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<b>Court details for the administrations:</b>	High Court of Justice Business and Property Courts of England and Wales Insolvency & Companies List (ChD) Nationwide Accident Repair Services Limited - CR-2020-003630 NWC Realisations Limited (formerly Nationwide Crash Repair Centres Limited) - CR-2020-003631 NSN Realisations Limited (formerly Network Services (Nationwide) Limited) - CR-2020-003632 MV Realisations Limited (formerly Mobile Vehicle Repairs Limited) - CR-2020-003633 NFF Realisations Limited (formerly Nationwide Fast Fit Plus Limited) - CR-2020-003634 SWC Realisation Limited (formerly Seward Accident Repair Centres Limited) - CR-2020-003635 JCC Realisations Limited (formerly Just Car Clinics Limited) - CR-2020-003636 Howard Basford Limited - CR-2020-003637 JCCG Realisations Limited (formerly Just Car Clinics Group Limited) - CR-2020-003638
<b>Companies registered names:</b>	Nationwide Accident Repair Services Limited; MV Realisations Limited (formerly Mobile Vehicle Repairs Limited); NWC Realisations Limited (formerly Nationwide Crash Repair Centres Limited); NSN Realisations Limited (formerly Network Services (Nationwide) Limited); NFF Realisations Limited (formerly Nationwide Fast Fit Plus Limited); JCC Realisations Limited (formerly Just Car Clinics Limited); JCCG Realisations Limited (formerly Just Car Clinics Group Limited); SWC Realisations Limited (formerly Seward Accident Repair Centres Limited); and Howard Basford Limited
<b>Full names and Registered numbers:</b>	Nationwide Accident Repair Services Limited - 00966807; MV Realisations Limited (formerly Mobile Vehicle Repairs Limited) - 01065301; NWC Realisations Limited (formerly Nationwide Crash Repair Centres Limited) - 00650582; NSN Realisations Limited (formerly Network Services (Nationwide) Limited) - 02609837; NFF Realisations Limited (formerly Nationwide Fast Fit Plus Limited) - 00895073; JCC Realisations Limited (formerly Just Car Clinics Limited) - 04584237; JCCG Realisations Limited (formerly Just Car Clinics Group Limited) - 03954798; SWC Realisations Limited (formerly Seward Accident Repair Centres Limited) - 04702455; and Howard Basford Limited - 02490706
<b>Trading name:</b>	Nationwide Accident Repair

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**Registered address:** All of the Companies' registered addresses were formerly:  
17a Thorney Leys Park, Witney, Oxfordshire OX28 4GE.

All companies are now registered to the following address::  
Level 8 Central Square, 29 Wellington Street, Leeds, LS1 4DL

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**Date of the Joint Administrators' appointment:** 3 September 2020

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**Joint Administrators' names, addresses and contact details:** Rachael Maria Wilkinson: 3 Forbury Place, 23 Forbury Road, Reading, RG1 3JH  
Robert Nicholas Lewis: 7 More London, Riverside, London, SE1 2RT

Contact: George Edmond - [george.edmond@pwc.com](mailto:george.edmond@pwc.com)

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