

Crisis Leadership

How to lead resiliently through disruption

Why is it important?

Leaders are at the heart of an organisation's ability to prepare and respond to a crisis effectively. Yet, in a crisis, day-to-day aspects of leadership become far more complex.

Setting strategy, making decisions and managing a team is all the more challenging when a situation is rapidly unfolding, information is incomplete and internal or external pressures are mounting. Organisations must prepare their leaders to operate in these conditions and strengthen their personal resilience - to ensure all other preparations, such as crisis plans, structures and processes, don't fall away.

When is it most valuable?



Resilient leadership **skill development**



Improving **crisis decision making**



Building resilient **team dynamics**



Strengthening **organisational resilience**

Underpinned by the latest academic insights and data, **PwC's Crisis Leadership Centre** helps leaders strengthen their personal resilience to disruption - increasing their ability to lead themselves, their teams and organisation successfully in a crisis:



ExCo Leadership Agenda



Leading Self

Are our leaders aware of their resilience during disruption and crisis?



Crisis strategy and decision making

Do our leaders know how to set long term strategies and make decisions in the face of great uncertainty?



Leading teams through disruption

Do our leaders understand how to navigate challenges to build and lead resilient teams?

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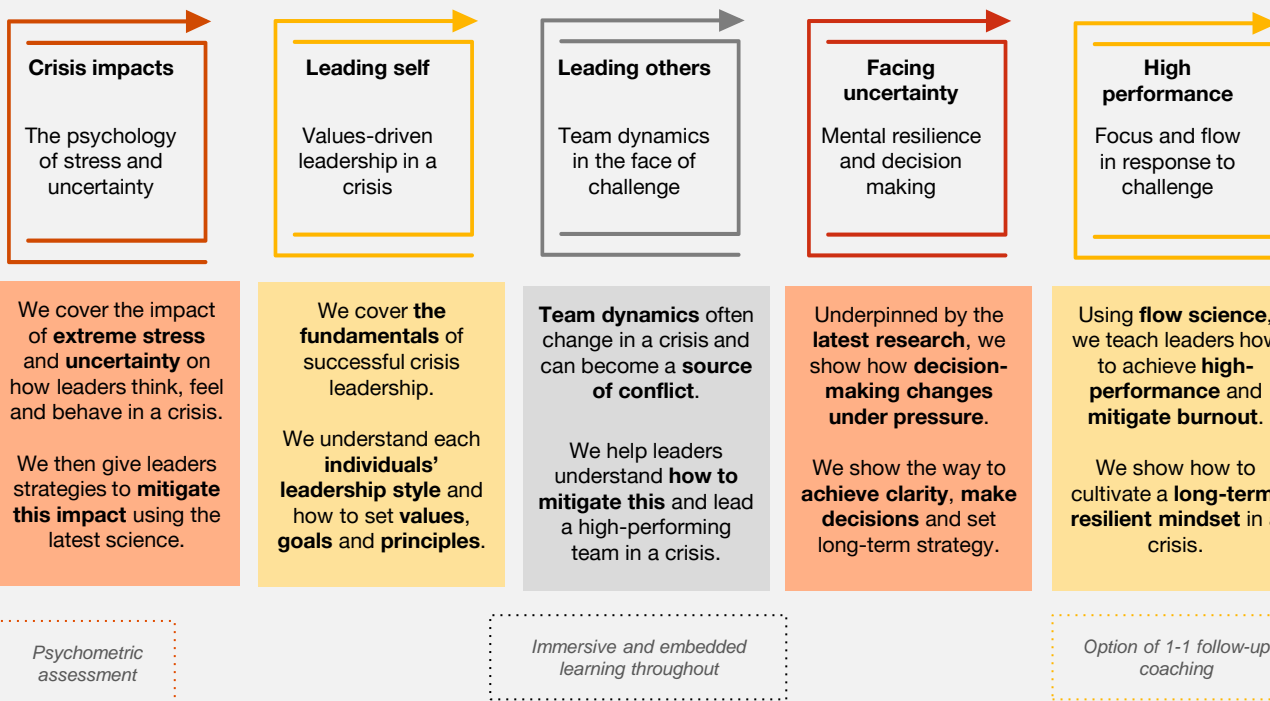
How can we help?

PwC's Crisis Leadership Centre follows a modular approach and offers programmes of varying length.

Our **flagship half-day, two-day and five-day programmes** are for individuals from different organisations and are run multiple times a year.

We also offer **tailored training programmes** to management and crisis response teams within organisations, capturing the bespoke industry challenges they will face.

PwC's Crisis Leadership Centre offers **five modules**, each focusing on different aspects of crisis leadership before, during and after a crisis. Modules can be tailored and delivered as part of a half-day, two-day or five-day programmes:



Are you looking to build your leaders' capability to lead in a crisis? Let's chat.



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