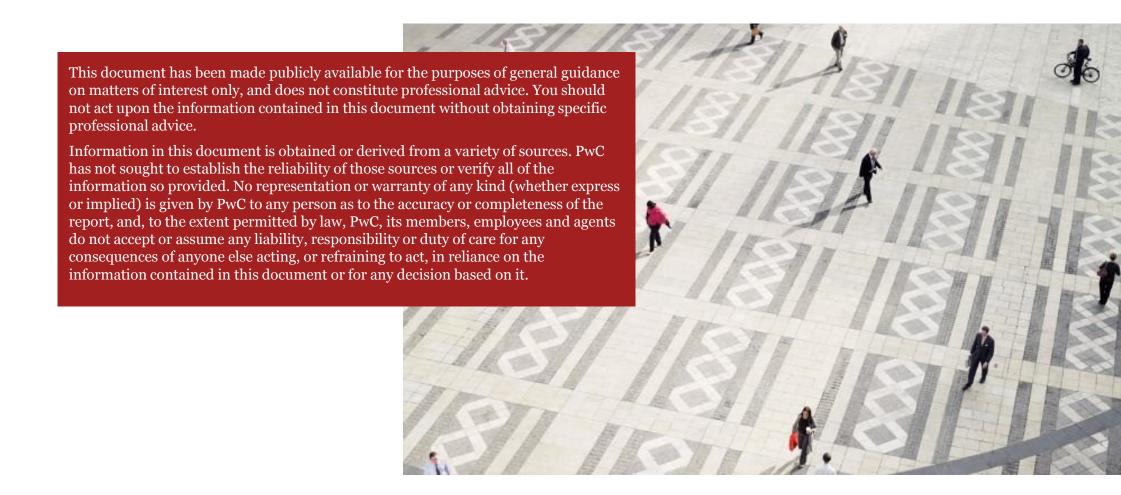
The UK plus size clothing market review

November 2017





Important notice

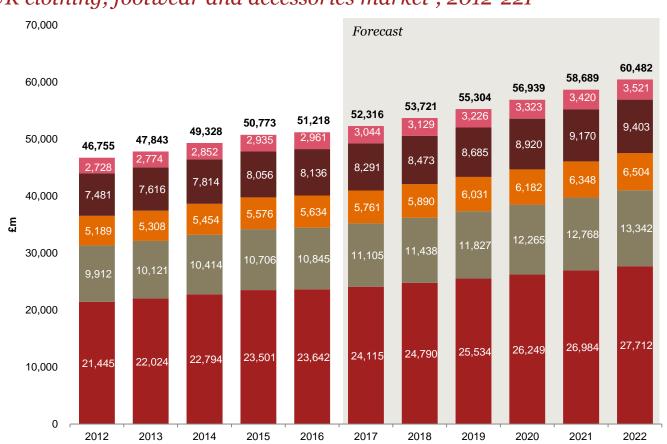


Overview of the UK plus size clothing market

- The UK clothing, footwear and accessories market is currently estimated to be worth c.£52bn and is forecast to grow at c.2.9% CAGR 2017-22
- The UK plus size segment contains 'specialist' brands who solely serve the plus size customer as well as 'generalist' clothing brands who have either designed plus size ranges or extended core clothing lines into plus sizes
- The plus size market is estimated to be worth c.£6.6bn in 2017 (of which women and men comprise £4.7bn and £1.9bn respectively), and has been outperforming the overall womenswear and menswear clothing market in the UK (c.3.3% CAGR 2012-17 vs. c.2.4% respectively)
- PwC has forecast growth in the plus size segment of c.5-6% CAGR 2017-22 (with womenswear expected to grow at c.4-5% p.a. and menswear at c.6-8% p.a., based on BMI assumptions), which reflects five key drivers:
 - Continuing growth in the addressable population (increasing obesity rates which are correlated with an ageing population and lower incomes)
 - Increasing 'body confidence' among plus size consumers (with plus size influencers, mainstream media representation and fashion trade advocacy)
 - Focus on value as a key purchase criteria (and corresponding growth of plus size and generalist value retailers)
 - Greater preference for online shopping among plus size consumers (and corresponding growth of online channel)
 - Emergence of new brands and innovations across the end-to-end customer journey (inspire, research, fulfil, transact and service)
- Within the plus size market, the value segment (defined as the total plus size market excluding the major mid-market plus size brands) is expected to grow even faster at 7.1% CAGR 2017-22

The UK clothing, footwear and accessories market is currently estimated to be worth c.£52bn and is forecast to grow at c.2.9% p.a. between 2017 and 2022

*UK clothing, footwear and accessories market*¹, 2012-22F



| Total | 2.3% | 2.9% |
|----------------------------|------|------|
| ■ Accessories ² | 2.2% | 2.9% |
| ■Footwear | 2.1% | 2.5% |
| Total clothing | 2.3% | 3.0% |
| ■ Childrenswear | 2.1% | 2.5% |
| ■Menswear | 2.3% | 3.7% |
| ■Womenswear | 2.4% | 2.8% |

- The overall clothing, footwear and accessories market has grown steadily from 2012-17, with womenswear marginally outperforming other categories
- Verdict forecasts the market to grow at an increased rate, driven by a mix of inflation and to a lesser extent volume

Note: 1. Market data expressed in current prices, incl. VAT. 2. Fashion accessories includes hats, scarves, belts and costume jewellery
Source: Womenswear category data from Verdict's UK Womenswear Market 2017-22 report. Verdict (Sept 2017) for all other categories, 2022F data-point is estimated for childrenswear, footwear and accessories based on extrapolating the 2016-21 CAGR to 2022

The plus size segment of the clothing market contains a number of brands which offer sizes 18 and above, either as part of a core or specialist range

Overview of UK plus size market segment

The UK plus size market definition

- Includes expenditure on all adult¹ clothing, sized 18+ for women and XXL+ for men (42+ inches in the waist, 50+ inches in the chest, or 34+ inches in the leg length), albeit we note that the plus size market is often defined as size 16+
- Includes items sold in a specifically designed range, such as ASOS Curve or F&F True, or as part of a core clothing line at the likes of M&S or River Island
- Includes all clothing categories across all shopping channels (in-store, online or 3rd parties)

Market participants

'Specialists'

Clothing retailers who solely serve the plus size customer (often start at size 14 and offer up to size 36)

Female plus size specialists



SimplyBe



Curvisza

Male plus size specialists

HIGH&MIGHTY



'Generalists'

Clothing retailers who have specifically designed plus size ranges or offer larger sizes as part of a core clothing line

Mid-market multicategory players



Mid-market clothing specialists

DOROTHY PERKINS



Young fashion brands

NEW

USUS

PRIMARI

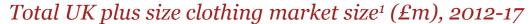
George.

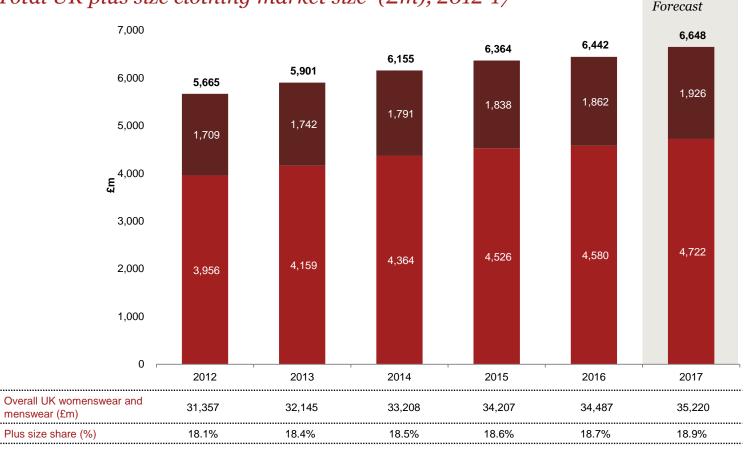


Note: 1. Age 16+.

Source: Company websites, PwC analysis

The plus size market is estimated to be worth c.£6.6bn in 2017, and has been outperforming the overall womenswear and menswear market in the UK





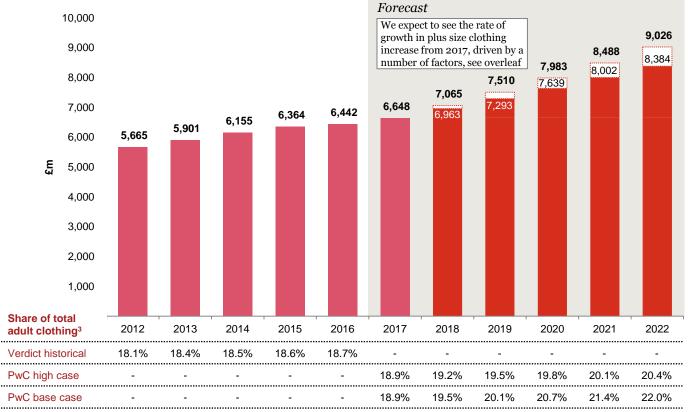
| | CAGR 2012-17 | |
|------------------------------------|--------------|--|
| Total UK plus size | 3.3% | |
| ■ Plus size menswear | 3.6% | |
| ■ Plus size womenswear | 2.4% | |
| Overall UK womenswear and menswear | 2.4% | |

Note: 1. Market data expressed in current prices, incl. VAT

Source: Verdict (2017), PwC analysis

PwC has forecast growth in the plus size segment of the UK clothing market at c.5-6% p.a. 2017 to 2022

Total UK plus size clothing market size (£m), 2012-22F



Note: 1. Market data expressed in current prices, incl. VAT. 2. Base case scenario: forecast growth in obesity (defined as BMI of 30+) in line with long run historical trend (2008-15 CAGR), high case scenario: forecast growth in obesity (defined as BMI of 30+) in line with most recent historical trend (2012-15 CAGR). Both cases forecast addressable population by gender and age group and combine with ONS population forecasts. 3. Share of total UK womenswear and menswear. 4. Based on public accounts and interviews with retailers, sense-checked with a consumer survey of plus size clothing buying behaviour

Source: Verdict (2017), NHS Health Survey, PwC analysis The UK plus size clothing market review

| | 2012-17 | 2017-22 |
|--|---------|---------|
| ∷PwC plus size high case² | n/a | 6.3% |
| ■ PwC plus size base case ² | n/a | 4.7% |
| ■Verdict historical plus size | 3.3% | - |
| Verdict historical total menswear & womenswear | 2.4% | - |

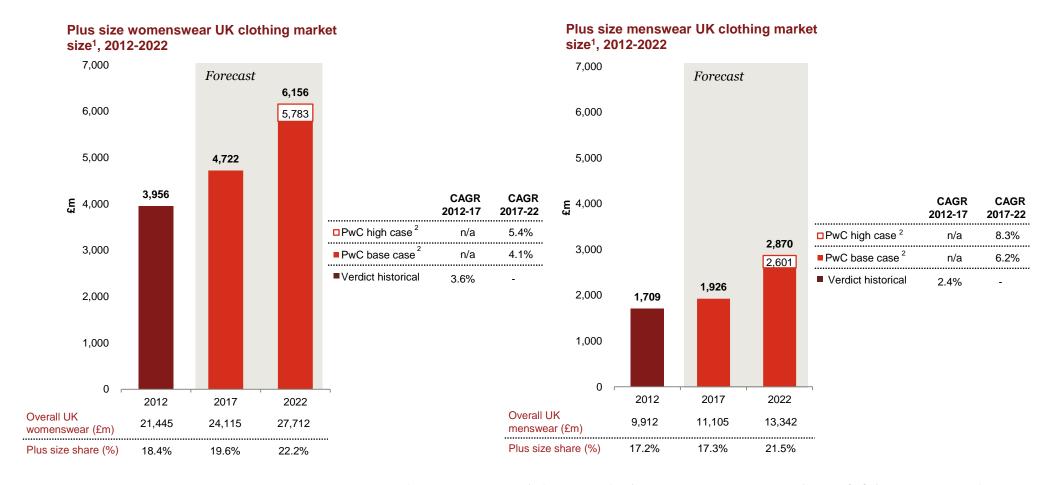
CAGR

CAGE

Basis of forecast

- Our 2017 plus size market size is based on Verdict's bottom up market estimate⁴
- We have then forecast plus size clothing growth to 2022 based on extrapolating long term trends in UK obesity rates (the addressable population) and clothing spend per head
- We have developed two forecast scenarios. Our 'base' case extrapolates the long run trend in obesity (2008-15) whilst our 'high' case extrapolates the most recent trend in obesity (2012-15), resulting in higher addressable population growth due to a recent rise in obesity rates (which is validated by multiple health sources)
- For each scenario, we have assumed women's spend her head will grow in line with inflation 2017-22, and men's spend per head will grow at 3.5% p.a. (Verdict's forecast) due to the increasing availability of plus size ranges for men
- See appendix for additional information on our forecast methodology

The plus size menswear market is forecast to grow faster than womenswear, at 6-8% p.a. compared to 4-5% p.a.



Note: 1. Market data expressed in current prices, incl. VAT 2. Base case scenario: forecast growth in obesity (defined as BMI of 30+) in line with long run historical trend (2008-15 CAGR), high case scenario: forecast growth in obesity (defined as BMI of 30+) in line with most recent historical trend (2012-15 CAGR). Both cases forecast addressable population by gender and age group and combine with ONS population forecasts Source: Verdict (2017), NHS Health Survey, PwC analysis

The plus size market forecast is driven by continued growth in the addressable population, changing plus size consumer attitudes and new market entrants

UK plus size clothing market drivers

Growing addressable population

- UK obesity rates have continued to rise (reaching c.30% of total UK population in 2015)
- Obesity is correlated with age, with higher rates of obesity amongst older age groups. This supports continued growth of the addressable population, given ageing population
- Obesity appears correlated with lower incomes particularly amongst women

Increasing body confidence

- Plus size influencers (models, celebrities and bloggers, e.g. Ashley Graham, Tess Holliday) are becoming increasingly vocal through social media
- There is increased coverage of the plus size market and issues in mainstream media
- The **fashion trade** has increased its exposure of plus size at both mainstream (e.g. NY Fashion Week) and "specialist events" (e.g. UK Plus Size Fashion Week)

Focus on value as a key purchase criteria

- Price is the most important purchase criteria for plus size customers
- Together with the plus size correlation with lower incomes and ongoing squeeze on discretionary income, this focus on value for money is likely to remain
- This trend is reflected in the performance of value retailers gaining share of both the overall and plus size clothing markets

Consumer online preferences

- Plus size customers prefer to shop online more than the average woman
- In both the plus size and total womenswear markets, we expect **online sales** to continue to gain share (forecast to account for c.36% of the womenswear market by 2022)

New brands and innovations

- New brands and subbrands continue to be launched in the plus size market including specialist plus size brands (e.g. Navabi, Bad Rhino) and existing clothing generalists (e.g. River Island, Quiz)
- These brands are innovating across the end to end customer journey, leveraging new technologies (e.g. virtual stylists, live chat, body scanners) and partnerships (e.g. concessions, marketplaces, third party logistics)

Importance as a driver of growth

Historical growth impact

Forecast growth impact



















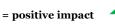




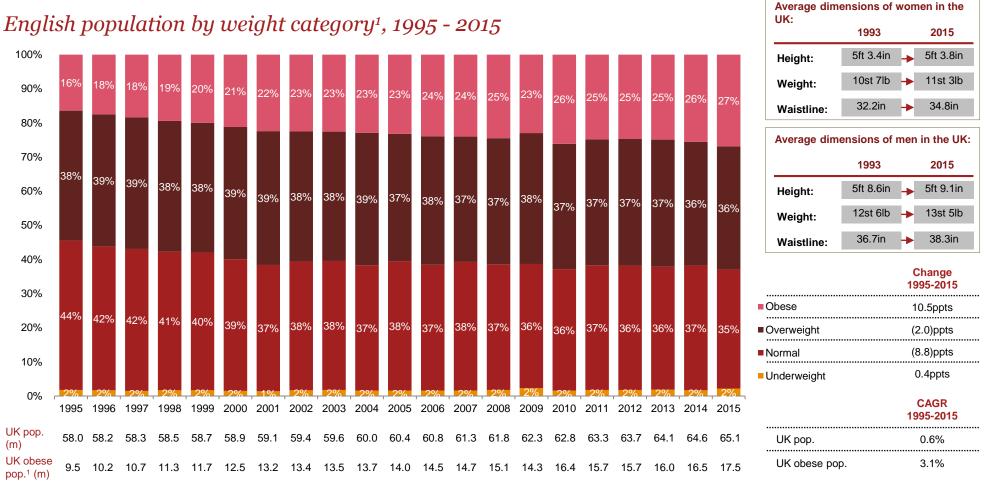






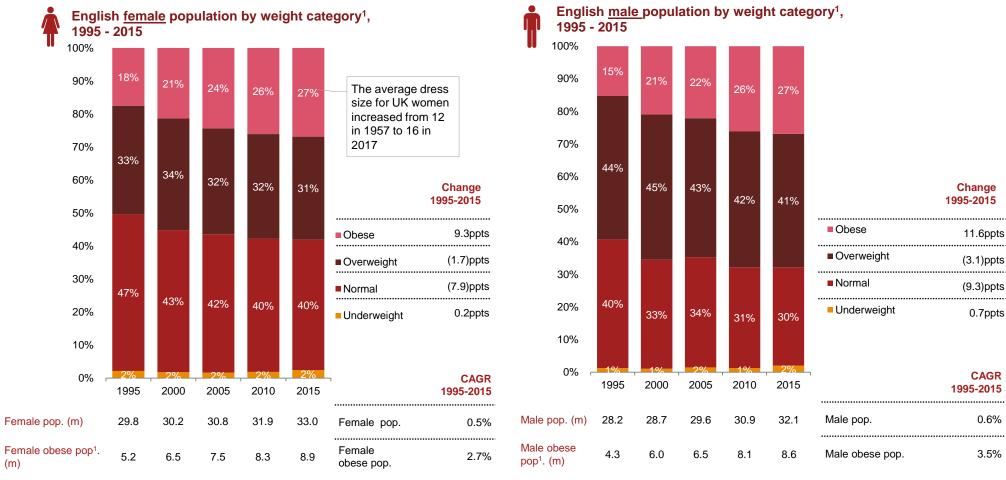


The proportion of obese people in the UK has been growing...



Note: 1. England weightings of weight categories applied to UK population. Underweight is BMI <18.5, normal is BMI 18.5-24.9, overweight is BMI 25-29.9 and obese is BMI >30 Source: ONS, NHS National Health Survey England 2015

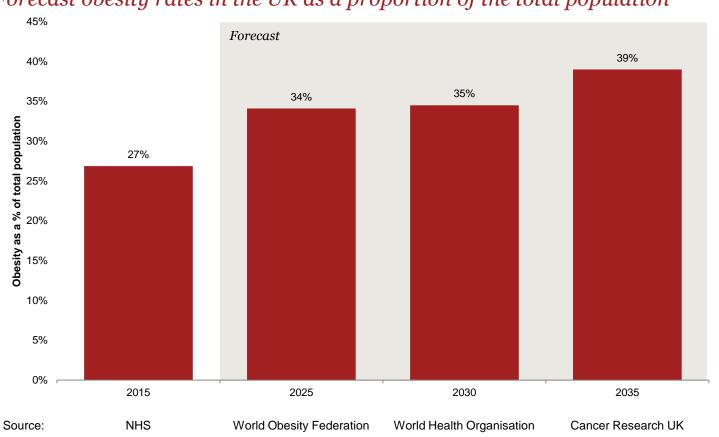
...across both genders



Note: 1. England weightings of weight categories applied to UK population. Underweight is BMI <18.5, normal is BMI 18.5-24.9, overweight is BMI 25-29.9 and obese is BMI >30 Source: ONS, NHS National Health Survey England 2015

Third party forecasts expect UK obesity rates to continue to grow in the long term

Forecast obesity rates in the UK as a proportion of the total population



"The cause of the rapid rise in obesity has been blamed on our modern lifestyles, including our reliance on the car, TVs, computers, desk-bound jobs and high-calorie food"

- NHS

"The average distance a person walks for transport purposes has fallen from 255 miles a year in 1976 to 192 miles in 2003, while car use has increased by more than 10%"

- NHS

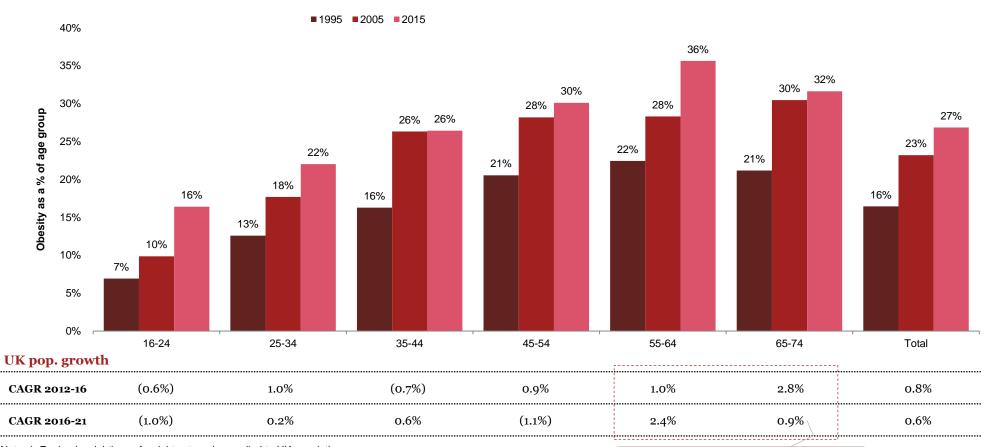
"The role of advertising in driving us towards unhealthy foods cannot be underestimated, especially when it comes to children, this is why chocolate and crisps brands are pumping millions into advertising every year"

- The Guardian

Source: NHS National Health Survey England, World Obesity Federation World Obesity Day Global Data on Number of Adults Affected (2015), World Health Organisation Modelling Obesity Project presentation at the European Congress on Obesity (2015), Cancer Research UK and UK Health Forum "Tipping the Scales: Why Preventing Obesity Makes Economic Sense" (2016), National Obesity Forum "State of the Nation's Waistline" (2013)

Obesity is correlated with age...

Obesity in England by age group¹, 1995 - 2015

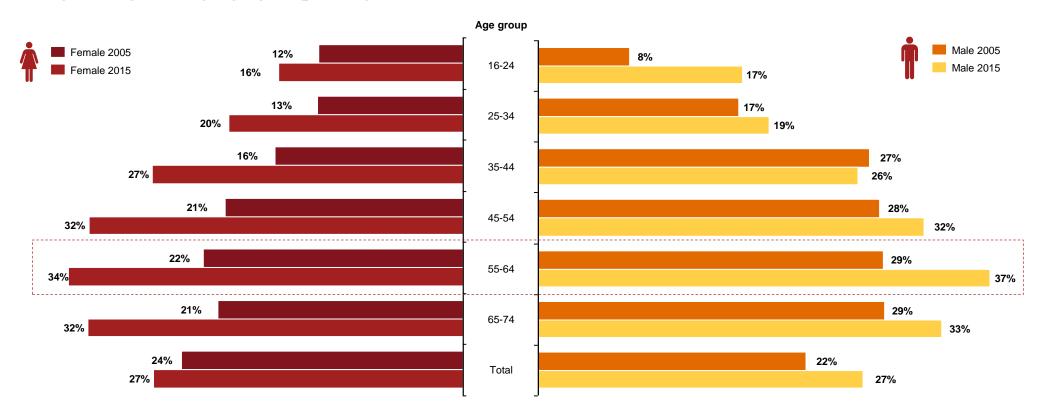


Note: 1. England weightings of weight categories applied to UK population Source: ONS, NHS National Health Survey England 2015

Aging population supports growth of addressable market for plus size clothing

...with the highest obesity rates amongst middle-aged women and men

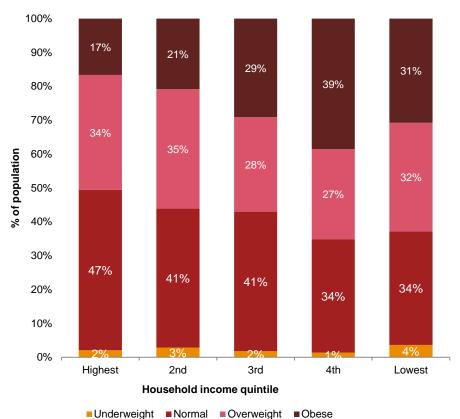
Obesity in England by age group and gender, 2005 - 2015

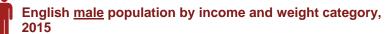


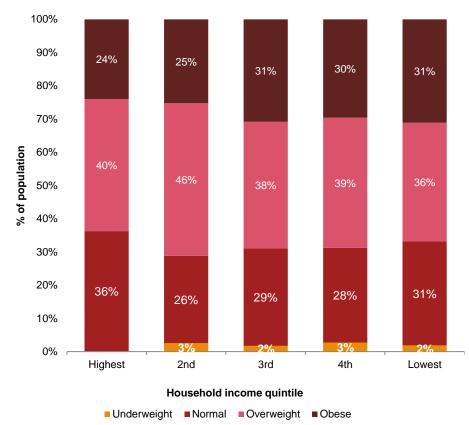
Source: ONS, NHS National Health Survey England 2015

Obesity also appears correlated with lower incomes, particularly amongst women



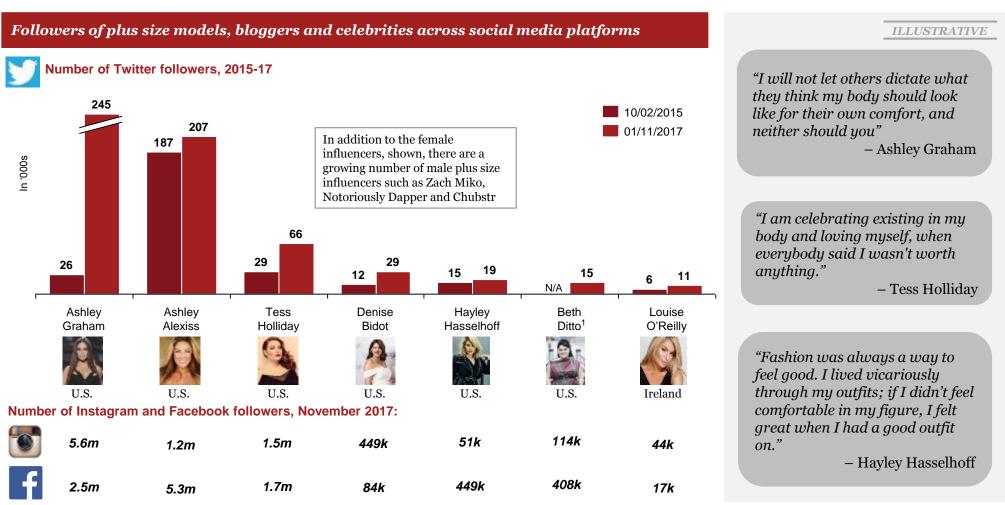






Source: ONS, NHS National Health Survey England 2015

Plus size influencers are becoming more popular and vocal...



Note: 1. Number of Twitter followers in 2015 not available for Beth Ditto. Source: Crimson Hexagon (data extracted on 16/11/2017), Social media websites, Press search

Publications

plus size model (Feb. 2016)











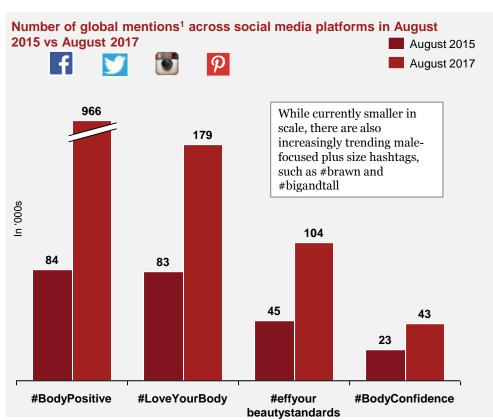
Source: Press search, Social media websites, PwC analysis

...is increasing body confidence amongst plus size customers

ILLUSTRATIVE

Plus size is becoming a hot topic on various social media platforms...

...and is associated with "positive body" image and "body confidence"



Selected consumer quotes from social media platforms

"Body positive means learning to love yourself, and learning to ignore what society believes you should or shouldn't look like"

— #BodyPositive

"I know it's hard to look in the mirror and love the curvier parts of your body, but who decided that curves aren't beautiful? The only person who can make you love your body is you"

- #LoveYourBody

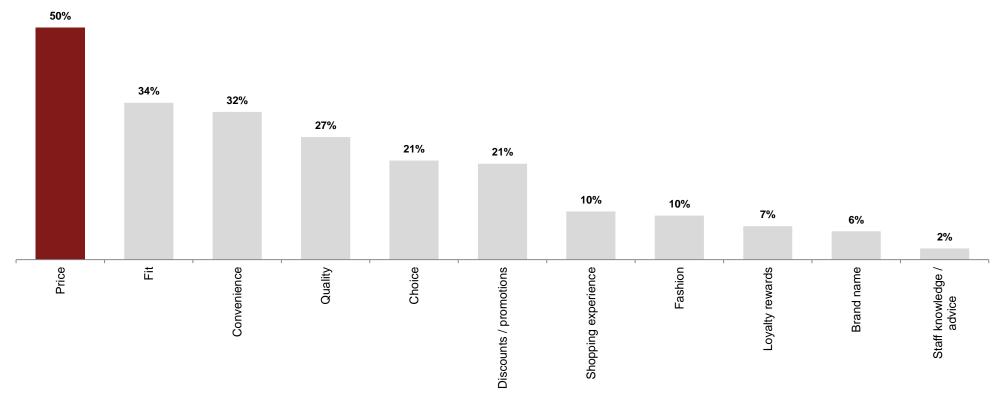
"Instead of being insecure about your body... love what you have! Confidence is beautiful!" - #BodyConfidence "ASOS has stopped airbrushing their pictures. Stretchmarks on a model! This is amazing. Well done ASOS."

- #Stretchmarks

Note: 1. Number of mentions includes words appearing in sequence, with and without hashtags, across various social media platforms including blogs Source: Crimson Hexagon (data extracted on 16/11/2017), Social media websites

Price is the most important purchasing criteria for plus size shoppers

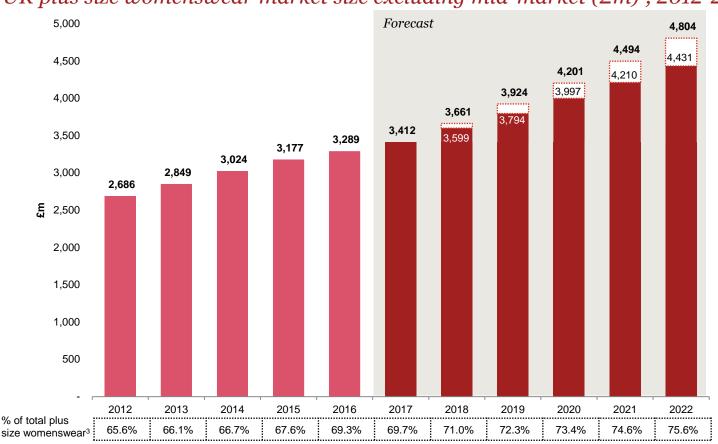
% of female plus size shoppers citing criteria as a reason for buying plus size clothing in a 12 month period, 2016



Source: Verdict 2016 survey of 5,000 respondents (respondents able to choose multiple criteria)

...driving growth in the value segment of the plus size market

*UK plus size womenswear market size excluding mid-market (£m)*¹, 2012-22F



| Plus size excluding mid- market | CAGR 2012-17 | CAGR 2017-22 |
|------------------------------------|-----------------|-----------------|
| ∷PwC high case | n/a | 7.1% |
| ■PwC base case | n/a | 5.4% |
| ■ Verdict historical | 4.9% | n/a |
| Verdict incl. mid-market | 3.3% | n/a |

Basis of forecast

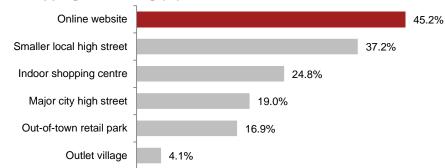
- As a proxy for UK value plus size womenswear, we have removed the largest mid-market² plus size brands from the market (as estimated by Verdict)
- We have then assumed these mid-market brands continue to grow at c.1% p.a. to 2022 (as they have done from 2012 to 2017) to estimate 'value' plus size segment growth within our total plus size market forecast (see appendix for further details)

Note: 1. Market data expressed in current prices, incl. VAT. 2. We have excluded mid-market retailers 2012-17 and assumed 2017-22 growth of these retailers is the same as growth for 2012-17. Mid-market defined as M&S, Next, Shop Direct, Debenhams, BHS and Edinburgh Woollen Mill. 3. Market share forecast compares https://district.new.org/linearize/html. Market share forecast compares https://district.new.org/linearize/html.

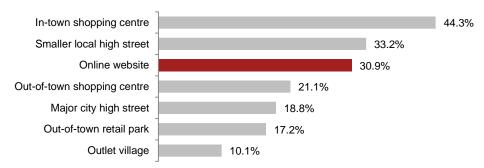
Plus size shoppers prefer to shop online more than the average woman, driving share gains of the online channel

Plus size shoppers prefer to shop online more than the average woman...

Preferred location of <u>plus size</u> womenswear consumers when shopping for clothing (%),¹ 2016

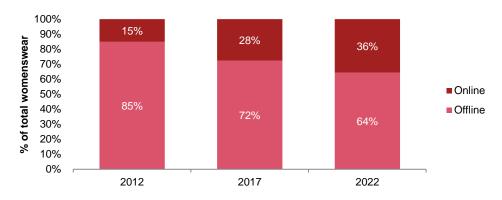


Preferred location of <u>all</u> womenswear consumers when shopping for clothing (%),¹ 2017



...which is reflected in the retailers entering and growing in the plus size market

Online penetration in womenswear, 2012-22F

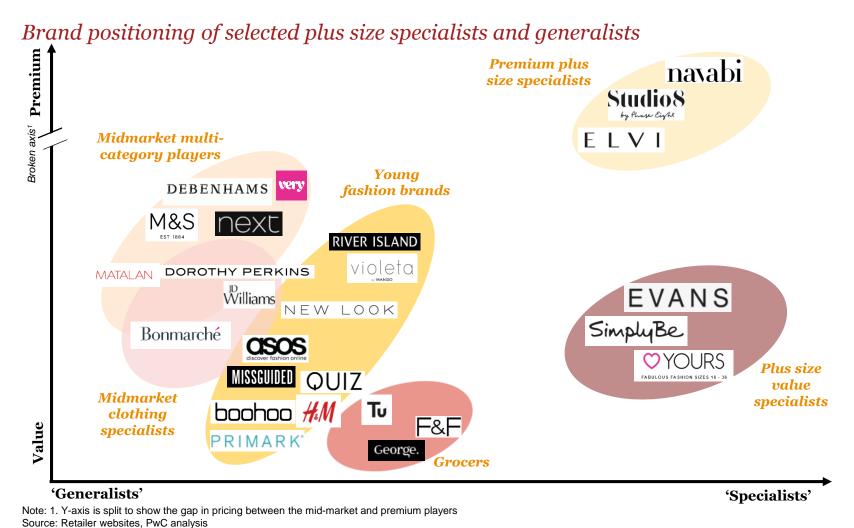


- A number of the recent plus size market entrants have a strong online weighting, including pure online players such as ASOS and Boohoo
- Existing players in the industry are also generally heavily focused on the online channel, either as pure play (e.g. SimplyBe, Jacamo) or as retailers with a significant online emphasis (e.g. Yours Clothing)

Note: 1. Plus size 2016 survey did not include 'out of town shopping centre', as included in the total womenswear survey Source: Verdict 2017 survey of 5,000 respondents, Verdict 2016 survey of 5,000 respondents

ILLUSTRATIVE

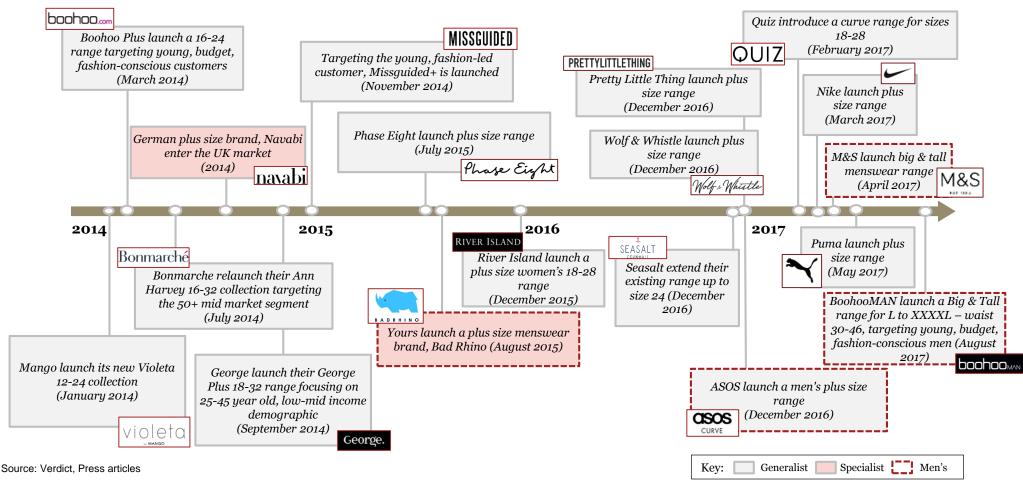
There are distinct business models in the plus size market...



Source. Retailer websites, I wo analysis

...with a recent influx of new brands and sub brands launched over the past few years

Selected UK plus size market entrants



These brands are innovating across the end to end customer journey

Overview of retailers' customer journey



- "A point of view" (e.g. editorials)
- Look books, blogs, "Staff Picks", "Editor's Picks"
- "New in" / "Bestsellers"
- · Online "Style Advisor" tool
- Personalisation
- Predictive recommendations (e.g. website pop- ups)



Research

- Core website functionality (e.g. detailed product information, size guide, peer reviews, wishlist, store finder)
- Mobile optimised and mobile app functionality (e.g. in-store barcode scanning tool)
- Trustpilot
- · Body scanning tools



- Own stores
- OnlineTransactional mobile apps
- Department store concessions (in-store and online)
- 3rd party marketplaces
- Multiple payment options (e.g. "Shop Now Pay Later", credit accounts)



- Multiple delivery options
- Free shipping and returns
- Delivery subscription offers (e.g. 12 month unlimited next day deliveries)
- Selected partnerships with 3PLs
- · Real time communications



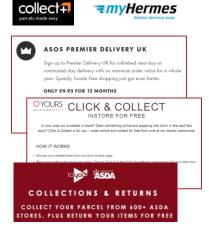
Service

- In-store customer service from plus size staff
- In-store fitting specialists
- Live Chat
- Active social media accounts (e.g. daily posts)





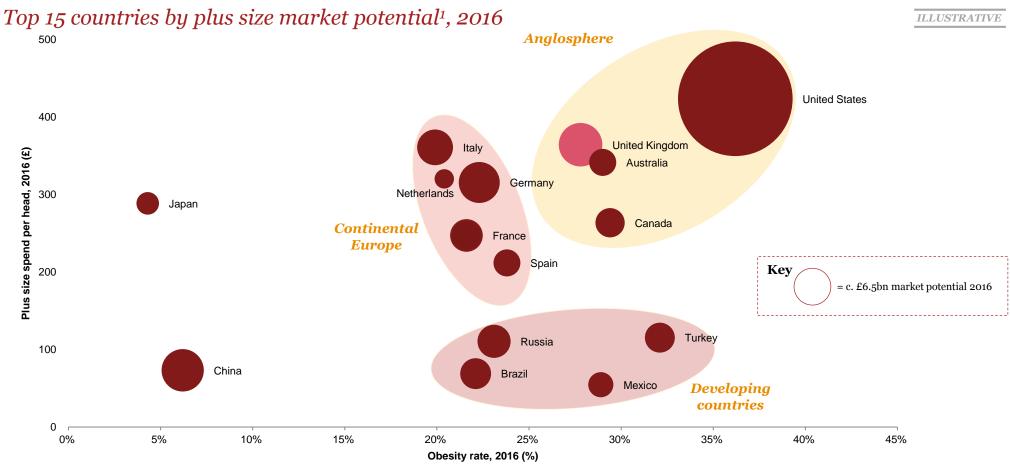






Source: Retailer websites, PwC analysis

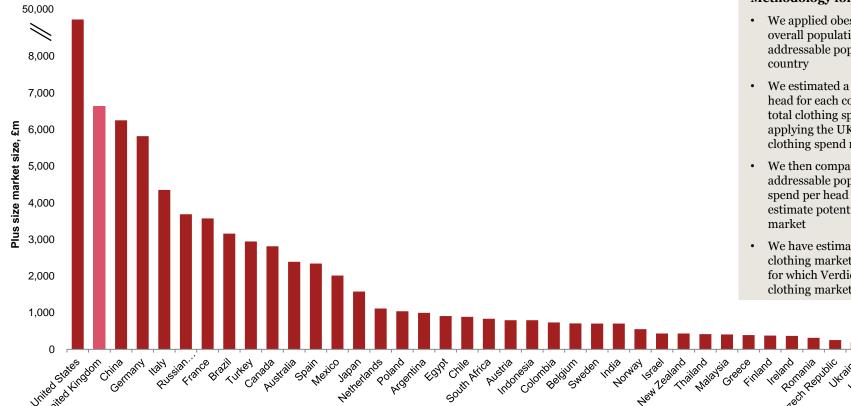
We estimate that there are a number of attractive plus size clothing markets around the world



Note: 1. Using the UK as a benchmark, we have applied a ratio between UK and international countries obese populations and overall clothing spend per head, to calculate market potential in international countries. Countries selected based on available Verdict clothing market data
Source: Verdict, World Bank, World Health Organisation, PwC Analysis

We have estimated the plus size market potential for a number of countries using the UK as a benchmark...

Estimated international plus size clothing market potential by country, 2016



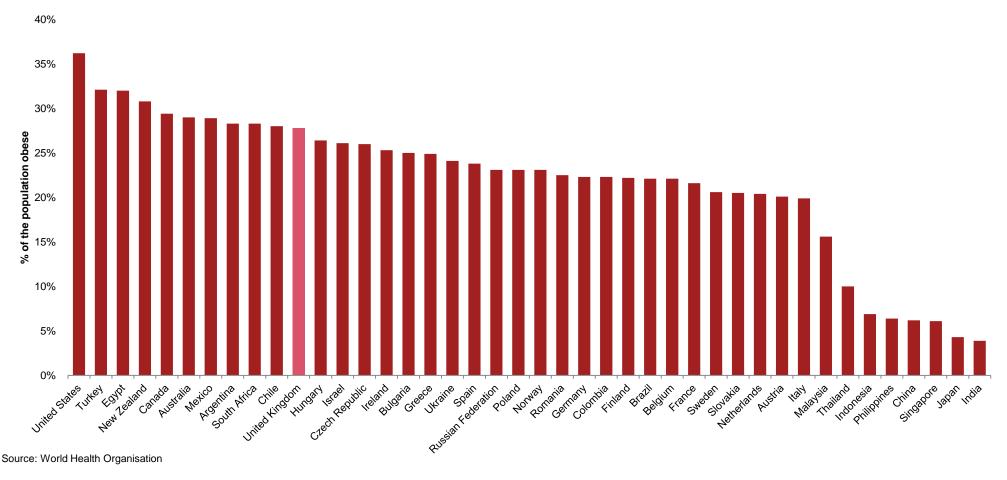
Methodology for international sizing

- We applied obesity rate statistics to overall populations to calculate addressable populations in each country
- We estimated a plus size spend per head for each country based on their total clothing spend per head and applying the UK plus size spend to total clothing spend ratio
- We then compared the country's addressable population and clothing spend per head to those of the UK to estimate potential for the plus size market
- We have estimated the plus size clothing market potential for countries for which Verdict provides an overall clothing market size

Source: Verdict, World Bank, World Health Organisation, PwC Analysis

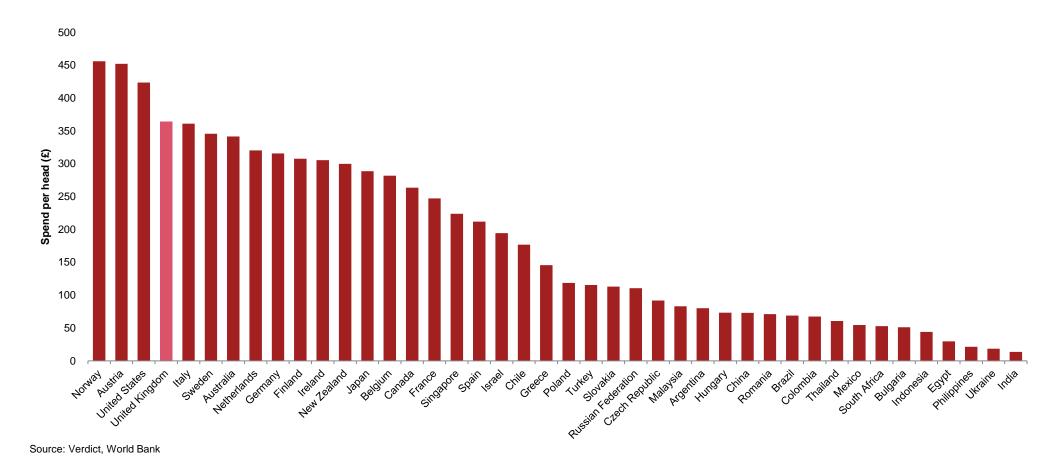
...based on obesity rates by country and...

Proportion of obese population by country, 2016

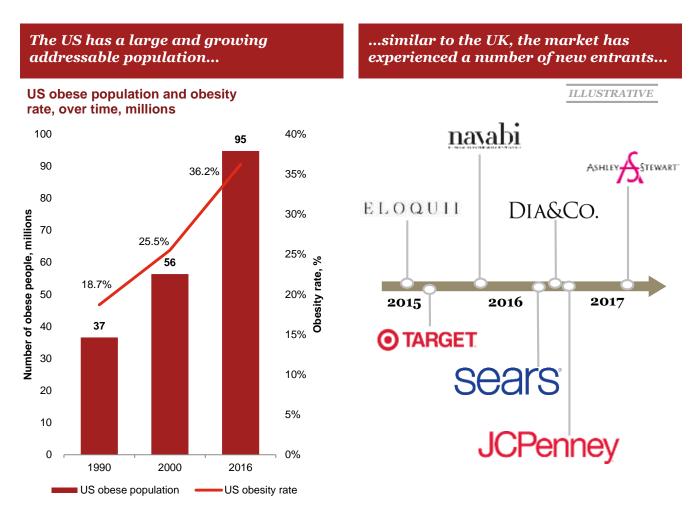


...plus size clothing spend per head (using the UK as a proxy)

Spend per head on plus size clothing and footwear, by country, 2016

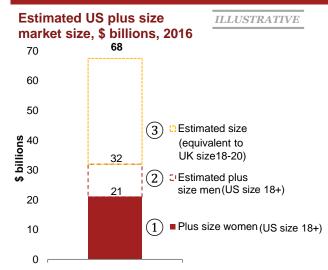


We estimate the US to be the largest plus size clothing market at c.US \$68bn (c.£50bn)



Source: NPD, PwC Analysis, World Health Organisation, Company Websites, World Bank, Verdict

...resulting in a large plus size clothing market



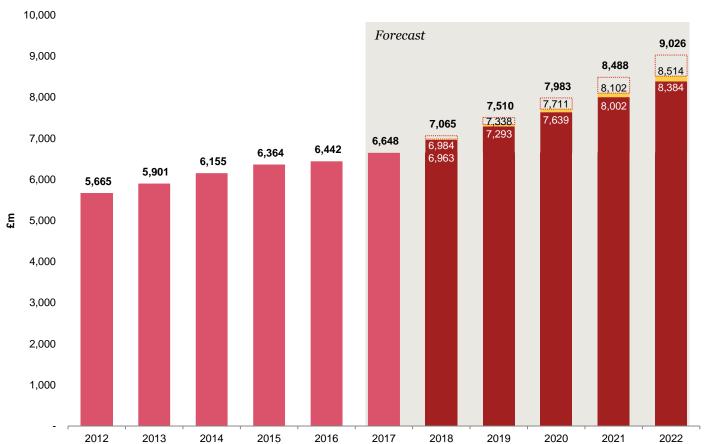
2016 US plus size market

- 1. NPD defines the US plus size womenswear market as above US size 18 (equivalent to UK size 22), which it estimates to be c. \$21bn
- 2. Assuming a similar gender split to that of the UK adds c. \$11bn, for men sizes 18+ (equivalent)
- 3. We have estimated the remainder of the US plus size market (to be equivalent of UK size 18+) using our international sizing methodology shown previously

Appendix

We have triangulated our UK market forecasts with NHS Health Survey waist circumference data, which falls between our base and high case scenarios

Total UK plus size clothing market size¹ (£m), 2012-22F



| | CAGR 2012-17 | CAGR 2017-22 |
|-------------------------|-----------------|-----------------|
| □PwC forecast high case | n/a | 6.3% |
| ■PwC forecast (waist) | n/a | 5.1% |
| ■PwC forecast base case | n/a | 4.7% |
| ■Verdict historical | 3.3% | n/a |

Basis of forecast

- We have triangulated our addressable population assumptions (based on BMI as outlined previously) with waist circumference data from NHS's annual Heath Survey
- Our addressable population includes men and women split by age groups with high a waist circumference (defined as 88cm+ for women and 102cm+ for men).
 We have then extrapolated the most recent trend (2012-15) as the basis of our forecast²

Note: 1. Market data expressed in current prices, incl. VAT. 2. We have forecast growth in the proportion of UK men and women with high waist circumferences (defined as 88cm+ for women and 102cm+ for men, which falls between a size 16-18 for women and XL for men, depending on retailer)

Source: Verdict (2017), NHS National Health Survey England, PwC Analysis

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