

# Business continuity policy

June 2025

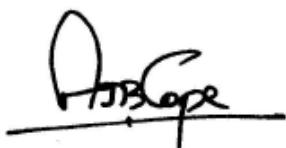


## Our policy is that:



PricewaterhouseCoopers LLP PwC UK) will provide a comprehensive Business Continuity Management System that continually seeks to improve the resilience of the UK firm by anticipating, planning and delivering an effective response and recovery capability for any event which threatens to disrupt PwC UK operations and client services.

Our programme and plans aim to support the mitigation of risk and to protect the PwC brand from disruptive impacts to our people, client service and business operations.



**Andrew Cope**

Partner

PricewaterhouseCoopers LLP – June 2025

## To achieve this, our approach is that we will:

- Continually improve the Business Continuity Management System through collaboration with our identified interested parties to increase the resilience of the firm to disruptive events and incidents.
- Ensure an effective level of day-to-day management of Business Continuity matters, as well as Board and Partner-level support to, and governance over, the Business Continuity Programme.
- Working with our interested parties, continue to evolve Business Impact Analysis to adequately understand our business processes, their dependencies and recovery requirements.
- Identify activities and dependencies that require additional risk treatment and work with our interested parties to implement protection and prioritised response and recovery solutions.
- Develop, implement and maintain Incident Management and Business Continuity Plans and supporting solutions with the health and safety of our people as the first priority.
- Require our third party suppliers, where appropriate, to provide assurance as to their business continuity capability and ability to support PwC UK.
- Provide continued assurance over the performance of the Incident Management and Business Continuity arrangements through a programme of exercises, including communication tests, updates with interested parties, regular maintenance and supporting internal and independent reviews.
- Actively build and embed awareness of Business Continuity requirements throughout PwC UK, allowing for all to understand their role before, during and after a business disruption.
- Comply with BS EN ISO 22301:2019 – Security and resilience Business Continuity Management Systems – Requirements.