

# Business Continuity Policy


## Statement of Intent

The agreed purpose for our Business Continuity Management Programme is to make sure that:

*“PwC UK will provide a comprehensive Business Continuity Management programme that continually seeks to improve the resilience of the firm, by anticipating, planning and delivering an effective response and recovery capability for any business disruption. The programme aims to minimise the impact on our people, client service, and business operations and protect the PwC brand.”*

### To achieve this, we will:

- Continually improve the Business Continuity Programme through collaboration with our identified interested parties to increase the resilience of the firm to disruptive events.
- Ensure an effective level of day-to-day management of Business Continuity matters, as well as Board and Partner-level support to, and governance over, the Business Continuity programme.
- Use Business Impact Analysis to adequately understand critical business processes and identify activities that require additional risk treatment and implement protection and prioritised response and recovery solutions.
- Develop, implement and maintain Incident Management and Business Continuity Plans and supporting solutions with life safety as the first priority.
- Require our critical third party suppliers, where appropriate, to provide confirmation of their business continuity capability.
- Provide continuing assurance over the performance of the Incident Management and Business Continuity Plans through a programme of exercises, regular maintenance and internal and independent reviews.
- Actively build and embed awareness of Business Continuity requirements throughout PwC, allowing for all to understand their role before, during and after a business disruption.
- Comply with ISO 22301:2019 – Security and Resilience Business Continuity Management System – Requirements.



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